

# TIPS & INFORMATION

## GUEST RELATIONS

Please visit Guest Relations located east of *Spaceship Earth*® for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found  
To report a lost item, please visit [disneyworld.com/lostandfound](http://disneyworld.com/lostandfound).
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para Huéspedes Internacionales están disponibles en la oficina de Guest Relations.

Des services pour les Visiteurs Internationaux sont disponibles au Guest Relations.

Serviços para Hóspedes Internacionais estão disponíveis no Guest Relations.

Dienste für Internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

## PARK RULES

Please comply with Park rules, signs and instructions, including but not limited to:

- All persons and bags are subject to screening.
- Proper attire is required.
- No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside Park entrances.
- The following are strictly prohibited:
  - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
  - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
  - Strollers larger than 31" x 52" and any types of wagons
  - Pets or other animals, except service animals (i.e. dogs and miniature horses)

Additional details and a complete listing of Park rules are available for viewing at [disneyworld.com/rules](http://disneyworld.com/rules) or at Guest Relations.

## Ticketing Windows

Visit for ticket upgrades and annual pass information. Located at the Main Park and International Gateway Entrances.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

**LEAVING THE PARK?** All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the **Epcot**® parking lot, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom**® Park, take a Monorail to the Transportation and Ticket Center and then a Monorail or Ferryboat to the Park.
- To get to **Disney's Animal Kingdom**® Theme Park, take a Bus located outside the front of the Park.
- To get to **Disney's Hollywood Studios**®, walk or take a FriendShip Boat from International Gateway, or take a Bus located outside the front of the Park.
- To get to **Disney Springs**® between the hours of 4:00pm–11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any **Disney Resort** hotel, and then another Bus to **Disney Springs**.
- To get to **Disney's Yacht & Beach Club Resorts**, **Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat from International Gateway.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a **Disney Resort hotel tonight**. Call 407-WDISNEY (934-7639).



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- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**

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Memory Maker includes photos taken during the applicable Memory Maker window and instant to the Memory Maker guest's Disney account. A MagicBand is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the applicable policy at the time your photos are taken. Memory Maker is subject to Memory Maker Terms of Use: [disney.com/memory-maker-terms](http://disney.com/memory-maker-terms). Not responsible for missing, lost or damaged photos. Subject to change without notice. \*Device registration required. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage not available everywhere.



## OUR WORLD IS YOUR KINGDOM

Come experience the true royal treatment. With our expert guides by your side, you'll enjoy a personalized itinerary across *Walt Disney World*® Resort. Call 407-560-4033 or visit [disneyworld.com/viptours](http://disneyworld.com/viptours). ©Disney WDW-18-395685



## PAYMENT OPTIONS



WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Look for this icon on the map to visit our kiosks for more information!

English

# GUIDEMAP



Download My Disney Experience from an app store to access real-time Park information and step-by-step walking directions. Or visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

# IGNITE YOUR IMAGINATION

## NIGHTTIME SPECTACULAR

**LAST CHANCE!**  
**IllumiNations: Reflections of Earth FP+**  
Watch this classic show that celebrates the spirit of humanity before it takes its final bow on September 30. See *Times Guide*.

## FUN FOR KIDS OF ALL AGES

**The Seas with Nemo & Friends**®  
Join Nemo for a ride through the Big Blue World on *The Seas with Nemo & Friends* Attraction! Have a conversation with Crush and Dory at Turtle Talk with Crush. Visit a multilevel undersea observatory to view stingrays, sharks and more!

## Shows and Character Experiences

Discover authentic entertainment from around the globe in World Showcase. Encounter many of your favorite Disney Characters throughout *Epcot*! See *Times Guide*.

## Guardians of the Galaxy – Awesome Mix Live!

Sing and dance with some of your favorite Guardians of the Galaxy at an intergalactic concert from June 14 to August 18. See *Times Guide*.

## Disney & Pixar Short Film Festival FP+

Experience popular Disney and Pixar short films at this 4D cinema attraction.

## ENHANCE YOUR DAY

**Special Events & Tours**  
Call 407-WDW-DINE (939-3463) or visit Guest Relations for more information and availability for seasonal events and guided tours.

**Mobile Ordering**  
Save time by ordering from the *My Disney Experience* app at locations noted with .

## EXPLORE EPCOT

**Mouse Gear**  
One-stop shopping destination for Disney Character apparel, toys, Park souvenirs and jewelry.

**Biergarten Restaurant**  
Celebrate Oktoberfest at this buffet with authentic German cuisine and lively entertainment. For lunch or dinner, enjoy favorites such as the Chef's carving station, spätzle and the Bavarian cheesecake.

## Disney Phineas and Ferb: Agent P's World Showcase Adventure

Become a super secret agent in this interactive adventure through one of several World Showcase Pavilions! Visit [agentpwsa.com](http://agentpwsa.com) or download the Play Disney Parks mobile app to start your adventure.

## DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Don't wait too late to hydrate!" Visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for more safety tips and fun games.

## TIMES GUIDE

Pick up a Times Guide for today's entertainment operating hours, character appearance information and more!



## The official mobile app

that's the one stop shop for your **Walt Disney World**® vacation!

Download it for FREE today.\*  
\*App includes products for purchase.

Reserve and modify Disney FastPass+\*\* selections.

Buy Walt Disney World Theme Park tickets.†

Get step-by-step directions.

NEW! Order and pay for meals in advance with mobile ordering.††

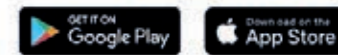


\*Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. †If you're under 18, get your parents' permission first. ††Valid Theme Park admission and online registration required. Disney FastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. †† In-app ticket purchases not available to residents of all countries. †† Mobile ordering available at select Quick-Service restaurants only.

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Turn wait time into play time with **Play Disney Parks**, a mobile app that connects to the parks with interactive games, trivia, music, achievements and more. Visit [Disneyworld.com/Play](http://Disneyworld.com/Play) to download!



Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere. Some features require an Apple Music subscription and are only available on iOS devices. Separate terms and conditions apply. If you're under 18, get your parents' permission first.

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### FUTURE WORLD EAST

- Spaceship Earth® FP+ HC** Explore the history of innovations from the Stone Age to the Digital Age.
- Mission: SPACE® FP+ AED** Experience NASA-style training with a simulated space launch. *Expectant mothers should not ride.*
  - **Green Mission** for a less intense experience 40"/102 cm.
  - **Orange Mission** for an intense journey 44"/112 cm. Visit the interactive play area, Advanced Training Lab, at the exit.
- Test Track® Presented by Chevrolet® FP+ AED** 40"/102 cm. Create your own virtual concept vehicle and put it through the paces on the exhilarating hills, hairpin turns and straightaways of the *Test Track* circuit.
- Innoventions®** Visit this vibrant pavilion featuring fun activities and exhibits including COLORTOPIA™ Presented by Glidden®.
- JAMMitors** Jammin' percussion.
- Electric Umbrella Hosted by Coca-Cola® LD \$** Quick service restaurant serving burgers, chicken breast nuggets and vegetarian options.
- Mouse Gear** Disney Character apparel, toys, Park souvenirs, PANDORA® Jewelry and Dooney & Bourke handbags.

### FUTURE WORLD WEST

- Epcot Character Spot** The perfect place to find favorite characters and new friends.
- 8a Baymax** Your personal health care companion from "Big Hero 6"!
- 8b Joy and Sadness** Adventurous emotions from Disney•Pixar's "Inside Out."
- 8c Mickey, Minnie and Goofy FP+** All in one fun spot.
- The Seas with Nemo & Friends®**
  - The Seas with Nemo & Friends Attraction FP+ HC** Board a "clamobile" to relive some of your favorite scenes from Disney•Pixar's "Finding Nemo."
  - Turtle Talk With Crush FP+ AED** An engaging conversation with Crush, Dory and some of their marine animal friends.
  - SeaBase** Surround yourself with thousands of beautiful live fish, sharks, sea turtles and more as you explore this 5.7 million gallon aquarium!

### 10 The Land

- Soarin'® Around the World FP+ HC** 40"/102 cm. Soar high in the sky and feel the wind race across your face during a hang-gliding flight across the globe.
  - Living with the Land Presented by Chiquita® FP+ HC** Travel through the greenhouses of The Land with the entire family to see the tasty side of science, featuring innovative food-growing techniques.
  - Sunshine Seasons BLD \$** Greenhouse-inspired, fresh, fast-casual fare.
  - 10d Chip 'n' Dale's Harvest Feast at Garden Grill Restaurant BLD \$\$\$** Family-style Disney Character dining with Chip 'n' Dale and friends. American cuisine.
- Imagination!**
    - Journey Into Imagination With Figment FP+ HC** Tour the Imagination Institute with Figment, then let the little ones' imaginations run wild at ImageWorks.
    - Disney & Pixar Short Film Festival FP+ HC** Experience popular animated shorts in this 4D cinema attraction for fans of all ages.
    - NEW! Ralph and Van Helsing** Break the internet with these two best buds.

- 12 Fountain View \$ S** Starbucks® Espresso, Artisan breakfast sandwiches and house-made Disney pastries.
- 13 Coral Reef Restaurant LD \$\$** Dine on seafood specialties and more with underwater views of a living coral reef.
- 14 Art of Disney Collectibles**, including original Disney artwork, sculptures and prints.
- 15 Club Cool Hosted by Coca-Cola®** Exclusive Coca-Cola® merchandise and complimentary samples of soft drinks from around the world.

### SHOWCASE PLAZA

- 16 Refreshment Port \$ S** Croissant doughnuts and poutines.
- 17 Port of Entry** Home décor and seasonal items.
- 18 Disney Traders** *MagicBands*, plush and décor.

### WORLD SHOWCASE

- MEXICO**
  - Gran Fiesta Tour Starring The Three Caballeros** Discover the sights of Mexico and the antics of three feathered amigos on this boat ride.

- Mariachi Cobre** Traditional mariachi music and a new "Coco"-inspired show. *See Times Guide for performance times for each show.*
- Mexico Dining**
  - Table Service \$ \$:** San Angel Inn Restaurante, La Hacienda de San Angel
  - Quick Service \$:** Choza de Margarita, La Cantina de San Angel
  - Lounge \$:** La Cava del Tequila

- NORWAY**
  - Meet Anna and Elsa at Royal Sommerhus** Encounter the beloved sisters of Arendelle.
  - Frozen Ever After FP+ HC** Board a wooden Viking ship and sail through the fantastical world of "Frozen."
  - Norway Dining**
    - Table Service \$ \$\$\$:** Princess Storybook Dining at Akershus Royal Banquet Hall
    - Quick Service \$:** Kringla Bakeri Og Kafe
  - The Fjording** "Frozen" merchandise, Helly Hansen and fragrances.

### 21 CHINA

- Reflections of China HC** View the places and faces of the world's most populous country in this Circle-Vision 360 film. *14 minutes.*
- Jeweled Dragon Acrobats** Amazing Chinese acrobats.
- China Dining**
  - Table Service \$ \$:** Nine Dragons Restaurant
  - Quick Service \$:** Lotus Blossom Café, Joy of Tea

- 22 Refreshment Outpost \$ S**
- GERMANY**
  - Margret Almer & The Bavarian Band** Lively and authentic music of Germany.
  - Germany Dining**
    - Table Service \$ \$\$\$:** Biergarten Restaurant
    - Quick Service \$:** Sommerfest
  - Karamell-Küche** Featuring Werther's® Original Caramel. Freshly-made caramel corn, caramel covered apples and strawberries.
  - Die Weihnachts Ecke** German ornaments, steins and Werther's® Original Caramel.

### 24 ITALY

- Sergio** Italian mime and juggler.
- Italy Dining**
  - Table Service \$ \$:** Tutto Italia Ristorante, Via Napoli Ristorante e Pizzeria
  - Lounge \$:** Tutto Gusto Wine Cellar

- THE AMERICAN ADVENTURE**
  - The American Adventure HC** Explore the past and future of America through film, music and Audio-Animatronics®. *30 minutes.*
  - Voices of Liberty** A cappella ensemble performs beloved songs at the Rotunda.
  - The American Adventure Dining**
    - Quick Service \$:** Liberty Inn Hosted by Coca-Cola®
    - Snack \$:** Fife & Drum Tavern, Block & Hans, Funnel Cake

- JAPAN**
  - Matsuriza** Japanese Taiko drummers.
  - Japan Dining**
    - Table Service \$ \$:** Teppan Edo, Tokyo Dining
    - Quick Service \$:** Katsura Grill

- MOROCCO**
  - Morocco Entertainment** *See Times Guide.*
  - Morocco Dining**
    - Table Service \$ \$:** Restaurant Marrakesh, Spice Road Table
    - Quick Service \$:** Tangierine Café

- FRANCE**
  - Impressions de France HC** Experience the grandeur and charm of the French countryside through film. *20 minutes.*
  - Serveur Amusant™** Comical waiter and wine steward.
  - France Dining**
    - Table Service \$ \$-\$\$\$:** Chefs de France, Monsieur Paul
    - Quick Service \$:** Les Halles Boulangerie-Pâtisserie

- INTERNATIONAL GATEWAY**
  - 29 World Traveler** Family apparel, headwear and Disney Trading Pins.
- UNITED KINGDOM**
  - British Revolution** British rock music.
  - United Kingdom Dining**
    - Table Service \$ \$:** Rose & Crown Dining Room
    - Quick Service \$:** Yorkshire County Fish Shop
    - Lounge \$:** Rose & Crown Pub
  - The Tea Caddy** Twinings of London® tea.

- CANADA**
  - O Canada! HC** Discover the True North of Canada in this inspirational Circle-Vision 360 film. *14 minutes.*
  - Live Bands at Canada Mill Stage** *See Times Guide.*
  - Canada Dining**
    - Table Service \$ \$\$\$:** Le Cellier Steakhouse
  - Northwest Mercantile** Apparel and Canadian maple syrup.

### LEGEND

- Restrooms
- Accessible Restrooms
- Companion Restrooms
- First Aid\* Presented by AdventHealth
- Guest Relations
- Baby Care Center Hosted by Huggies®
- Service Animal Relief Areas
- Smoking Areas
- ATMs Presented by Chase
- Stroller Rentals Hosted by Huggies®
- Wheelchair Rentals
- Locker Rentals
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- Water Transportation
- Character Greetings
- FastPass+ kiosks available in English, Spanish and Portuguese.

- Fireworks Viewing for Guests with Disabilities
- Leave A Legacy Locator
- Kidcot Fun Stops Presented by Ziploc®
- Disney Vacation Club® Information Center
- FastPass+ experience
- Single Rider Queue
- Physical Considerations
- The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
- Minimum Height Requirement
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair, and then to ride vehicle
- Sign Language (Available Fridays)
- Automated External Defibrillators

- Devices Available at Guest Relations**
  - Assistive Listening
  - Handheld Captioning
  - Video Captioning
  - Audio Description
- Shopping**
- Entertainment**
- Dining**
  - All dining locations listed accept a Disney dining plan unless otherwise noted.
- Mobile Ordering**
  - Reservations recommended. Call 407-WDW-DINE (939-3463).
  - B** - Breakfast
  - L** - Lunch
  - D** - Dinner
  - S** - Snack
  - \$** = \$14.99 and under per adult
  - \$\$** = \$15-\$34.99 per adult
  - \$\$\$** = \$35-\$59.99 per adult
  - \$\$\$\$** = over \$60 per adult
  - See [disneydiningpricinginfo.com](http://disneydiningpricinginfo.com) for pricing details.

**Special Considerations for Attractions**  
*Safety: Please abide by all safety warnings and notices.*

- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast Member for assistance.

Physical considerations on designated attractions:  
 ⚠ **Warning!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

\*Emergency services available by calling 911.