MAXIMIZE THE MAGIC

MY DISNEY EXPERIENCE APP
Download the My Disney Experience app from an app store or visit mydisneyexperience.com on your mobile browser to access real-time Park information.

DINING
Mobile Food & Beverage Ordering
Instead of waiting in line, place a dining order through the My Disney Experience app or mobile-service locations noted with the Mobile Food & Beverage Ordering icon. It’s so easy, your family will think it’s magic!
Mobile Check-In for Dining Reservations
When you’re ready for your table service dining reservation, simply visit “My Plans” in the My Disney Experience app to check in.

TIPS & INFORMATION

GUEST RELATIONS
Please visit Guest Relations located inside City Hall for:
• Questions and Concerns
• Separated Guest Assistance
• Lost and Found
To report a lost item, please visit disneyworld.disney.go.com/hotelfinder.
• Services for Guests with Disabilities
• Services for International Guests

PARK RULES
Please comply with Park rules, signs and instructions, including but not limited to:
• All persons and vehicles are subject to screening.
• Proper attire is required.
• No weapons, including carrying, allowed in Theme Parks and Water Parks. Designated screening areas are located outside Park entrances.
• The following are strictly prohibited:
  — Firearms, ammunition, knives and weapons, or objects that appear to be weapons
  — Alcohol, marijuana (including marijuana-enchanted products) and any illegal substances
  — Drones larger than 3” x 3” x 3” or any types of weapons
  — Pets or other animals, except service animals (i.e. dogs and miniature horses)
Additional details and a complete listing of Park rules are available for viewing at disneyworld.disney.go.com/rules or at Guest Relations.

WALT DISNEY WORLD® RESORT TRANSPORTATION

Monorail Transportation
Available to the Transportation and Ticket Center, Disney’s Contemporary Resort, Disney’s Polynesian Village Resort and Disney’s Grand Floridian Resort & Spa.

Resort Bus Service
Available to most Disney Resort hotels.

Ferryboat Service
Available to the Transportation and Ticket Center.

WATERCRAFT SERVICE
Available to Disney’s Polynesian Village Resort, Disney’s Grand Floridian Resort & Spa, Disney’s Fort Wilderness Resort & Campground and Disney’s Wilderness Lodge.

WALKING PATH
Available to Disney’s Contemporary Resort and Disney’s Grand Floridian Resort & Spa.

Payment Options
Walt Disney World® Resort Accepts Disney® World Credit Cards, American Express, Discover, MasterCard and Visa. Cash and Disney Dollars.

Stay Magical • year after year •
Look for this icon on the map to visit our kiosks for more information.

Walt Disney World® Resort
Discover More at Walt Disney World® Resort

Health and Safety Reminders
For your safety and the safety of other Guests and Cast Members:

WEAR A FACE COVERING

MAINTAIN PHYSICAL DISTANCE (6’ / 2m)

WASH YOUR HANDS OFTEN WITH SOAP AND WATER OR WITH ALCOHOL-BASED SANITIZER

WHEN COUGHING OR SNEEZING, COVER YOUR MOUTH AND NOSE

AVOID TOUCHING EYES, NOSE OR MOUTH

COVID-19 WARNING
We have taken enhanced health and safety measures—for you, our other Guests, and Cast Members. You must follow all posted instructions while visiting Walt Disney World® Resort. An unforeseen risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 can extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.
By visiting Walt Disney World® Resort, you voluntarily assume all risks related to exposure to COVID-19. Help keep each other healthy and safe.

English
GUIDEMAP