**COVID-19 WARNING**

We have taken enhanced health and safety measures—for you and the people you love—so that you can have an elevated experience. You must follow all posted rules and during Walt Disney World® Resort. An elevated risk of infection to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting Walt Disney World Resort, you voluntarily assume all risks related to exposure to COVID-19.

Keep help each other keep healthy and safe.

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**GUIDE FOR GUESTS WITH DISABILITIES**

**ACCESSIBILITY & MOBILITY**

Convenient transportation is available for Guests in wheelchairs and for Guests who use mobility aids.

**Wheelchair and Mobile Assistance**
- Guests in wheelchairs and Guests who use mobility aids may rent wheelchairs and ECVs. The wheelchair fee is $50.00 per day plus tax. The ECV rental fee is $100.00 per day plus tax. These fees are non-refundable. A deposit is required to reserve an ECV for a day.

Guests with mobility aids can rent a motorized scooter or a jogging stroller.

**Transportation**
- Guests with Vision Disabilities
- Guests who are Hard of Hearing or Deaf
- Guests with Mobility Disabilities
- Guests who Use a Service Animal

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**HEARING DISABILITIES**

**Assistance Listening FMs**
- Disney offers Guests who are Hard of Hearing or Deaf several methods of audio description.

**Thinner Captions**
- Thinner captions are available throughout all Florida attractions.

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**SERVICE ANIMALS**

Service animals, defined as a dog or any other animal trained to do work or perform tasks for people with disabilities, are allowed in certain areas of the resort. However, service animals should not be allowed on a bus, in a vehicle, on a ride, or in a hotel. Cast Members are not able to make decisions about service animals.

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**SPECIALS**

**Specialty Lenses/PhotoPass**
- Specialty lenses include: colored lenses, eyeglass frames, and contact lenses.

**Magical Fields**
- Special lenses can change the way light passes through the lens and affect your overall vision.

**Special Events**
- Special events include: traditional, financial, social, and civic events.

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**SPECIAL CARE**

- Please request a Cast Member for assistance and information.

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**TIPS & INFORMATION**

**DESTINATION**
- Use the map and guide to find out where to go, what to see, and what to do.

**Contact Walt Disney World® Resort Transportation**
- For more information about travel options, please visit disneyworld.disney.go.com, the Disney app, or your travel agent.

**Vacation Planning Information**
- Call Disney's vacation specialists at 1-800-937-7412 (in the U.S.) or 1-800-937-7405 (in Canada).

**Park Policies**
- Please read the park rules, signs, and instructions, including those related to the safety of Guests and of your Guests with special needs.

**Guests with Vision Disabilities**
- Guests who are blind or visually impaired may receive free admission and other benefits with the purchase of a Basic or Deluxe Disney Park ticket.

**Guests who are Hard of Hearing or Deaf**
- Guests who are hard of hearing or deaf may receive free admission and other benefits with the purchase of a Basic or Deluxe Disney Park ticket.

**Guests who Use a Service Animal**
- Guests who use service animals may receive free admission and other benefits with the purchase of a Basic or Deluxe Disney Park ticket.

**Guests who are Children with Special Needs**
- Guests who are children with special needs may receive free admission and other benefits with the purchase of a Basic or Deluxe Disney Park ticket.

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**SHOULD I WEAR PANTS?**

Should I wear pants in Florida when it's hot? Yes, wearing pants is more comfortable and helps keep your skin dry.

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**BLOGGING AND SHOPPING**

- Blogging is not allowed in the parks or on Disney property. No one is allowed to blog or take photos of Guests with disabilities in the parks.

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**GENERAL**

- The Magic Kingdom Park is not open at this time.

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**HOTEL ACCOMMODATIONS**

- Guests who need extra support due to mobility or other reasons may benefit from a room with accessible amenities.

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**WINDCHIME**

- Magic Kingdom Park is not open at this time.

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**SERVICE ANIMALS**

- Service animals are not allowed in the parks. However, service animals are allowed in certain areas of the resort. Guests should request that they be allowed on a bus at the following stops:
- Magic Kingdom Park
- Epcot Center
- Disney's Hollywood Studios
- Disney's Animal Kingdom

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**SPECIALS**

- Specials include: traditional, financial, social, and civic events.

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**SPECIAL CARE**

- Please request a Cast Member for assistance and information.

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**TIPS & INFORMATION**

- Use the map and guide to find out where to go, what to see, and what to do.

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**VISA CHECKOUT**

- Visa Checkout makes it easier to pay for your purchase online.

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**WALK-UP RENTAL SHOP**

- Walk-up Rental Shop is located near the Park entrance.

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