

## TIPS AND INFORMATION



### COVID-19 WARNING

We have taken enhanced health and safety measures—for you, our other guests, and cast members. You must follow all posted instructions while visiting Disneyland® Resort.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable.

By visiting Disneyland® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy.



#### Payment Options

The Disneyland® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, travelers checks, and cash.

We accept contactless payments.



**Be Green!** Recycling containers throughout the parks now accept plastic, paper, cans & glass.



#### Package Check Service

Shop and check your purchases for pickup later in the day at Elias & Co. (Buena Vista Street). Certain restrictions apply.



Look for the Plant-based symbol at various locations featuring food items made without animal meat, dairy, eggs or honey.

**Sundries** Available at Elias & Co. on Buena Vista Street.

## PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

- All persons, and bags, and other items are subject to screening.
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.
- No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- Disney reserves the right to require a Guest to leave if they are
  - Using profanity or offensive language towards our Cast Members or other Guests.
  - Violating any other Park Rules.
- The following are strictly prohibited:
  - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
  - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
  - Strollers larger than 31" x 52" and any types of wagons
  - Pets or other animals, except service animals (i.e., dogs and miniature horses)

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

For more information, visit Guest Relations located at City Hall. (See map inside)

## ACCESSIBILITY AND MOBILITY

#### Restrooms and Companion Restrooms

Restrooms at the Theme Parks, designated by ♿, offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by ♿, are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by 🏥, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Buena Vista Street - First Aid
- Cars Land - Flo's V8 Café
- Avengers Campus - near Pym Test Kitchen
- Paradise Gardens Park - Across from The Little Mermaid-Ariel's Undersea Adventure
- Pacific Wharf - near Lucky Fortune Cookery

**Auxiliary Entrance Limitations** Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

#### Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

#### Accessible Transportation

Please check with a Cast Member on options for Guests in wheelchairs or ECVs:

**Buses** can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.



**Disney Check** Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit [www.DisneyCheck.com](http://www.DisneyCheck.com) for more information.



**Special Dietary Requests** We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

## BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

**Hotels/Reservations** Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services** locations
- Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

#### Special Considerations for Attractions

**SAFETY:** Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding

or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast Member for assistance.

**Physical considerations on designated attractions:**

**WARNING!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.



**Recycling** Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice. ©Disney DCA-110119-GWD

# GUIDEMAP

## Disney CALIFORNIA ADVENTURE™



## AVENGERS CAMPUS



Enhance your Disneyland® Resort visit! Get the Disneyland® app at [disneyland.com/maps](http://disneyland.com/maps).

©Disney / ©2021 MARVEL – DCA-011022-GWD ENG

	MOBILITY Disabilities	VISUAL Disabilities	HEARING Disabilities
Guest Amenities Available for Rent or Deposit	Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come, first-served basis.	<b>Braille Guides</b> Printed in Braille and large print text to provide an overview of the Theme Park. <b>Audio Description</b> Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. <b>Portable Tactile Maps</b> Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format. Amenities available for \$25 refundable deposit.	<b>Assistive Listening</b> Utilizes Disney's Handheld Device to amplify sound through headphones or induction neck loop at specific attractions. <b>Handheld Captioning</b> Utilizes Disney's Handheld Device to display text at select attractions. <b>Video Captioning</b> Caption-ready monitors designated with a "CC" symbol can be activated by remote control. Amenities available for \$25 refundable deposit.
Rental Locations	Disneyland® Resort Stroller Shop located in the main entrance plaza adjacent to the Disneyland® Kennel.	<b>Guest Relations</b> See map inside for location.	<b>Guest Relations</b> See map inside for location.
Complimentary Amenities and Services for use at the Park	<b>Companion Restrooms</b> See map inside for locations indicated with ♿.	<b>Stationary Braille Maps</b> Large print maps with Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.	<b>Written Aids</b> Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.
More Options	<b>Electric Conveyance Vehicles (ECVs)</b> Limited number available on a first-come, first-served basis at the rental location. Must be 18 years of age or older to rent ECVs. <b>RESERVATIONS MAY NOT BE MADE IN ADVANCE.</b> Available on a same-day basis. Rental fee and refundable deposit required.	For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including parade & show times and details about restaurant menus, by calling 407-827-7935.	Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag. <b>Sign Language Interpretation</b> Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure Park on Sundays and Mondays. Schedules are available at Guest Relations and the Disney Website that list specific offerings and times. For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.
Safety in the Park	<b>Mobility Scooters/ECVs</b> Please keep your speed to the walking speed of those around you. Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from walkways and stairs. <b>Evacuation</b> In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance. <b>Transfers</b> Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.	<b>SERVICE ANIMALS</b>	
		Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals. <b>Service Animal Restrictions</b> Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel. <ul style="list-style-type: none"> <li>Incredicoaster</li> <li>Goofy's Sky School</li> <li>Grizzly River Run</li> <li>Jumpin' Jellyfish</li> <li>Luigi's Rollickin' Roadsters</li> <li>Mater's Junkyard Jamboree</li> <li>Radiator Springs Racers</li> </ul>	

Please contact a Cast Member for information and assistance.

**Specialty Lighting Effects/Photosensitivity** Specialty lighting and other visual effects are used extensively throughout Disney California Adventure™ Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

**Magnetic Fields** Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the Resort. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

**Special Effects** Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Disney California Adventure™ Park attractions, shows and special events. All special effects are produced using products that have been proven to be safe in these applications.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



### Disney's Wild About Safety

Get Wild About Safety with Timon and Pumbaa! Visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for vacation safety tips, games, and videos.

### BUENA VISTA STREET

**ATTRACTIONS**

- Red Car Trolley** *Mobility Access: Wheelchair accessible vehicle available*

**DISNEY DINING**

- A** Mortimers Market *hosted by Cuties®.*
- B** Clarabelle's Hand-Scooped Ice Cream *hosted by Dreyer's®.*
- C** Fiddler, Fifer & Practical Cafe
- D** Carthay Circle Restaurant
- E** Carthay Circle Lounge-Alfresco Dining

### CARS LAND

**ATTRACTIONS**

- Mater's Junkyard Jamboree** *(Minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.*
- Luigi's Joy to the Whirl** *presented by Alamo®. (Minimum height 32"/81 cm). Mobility Access: Enter through standard queue. Transfer access vehicle available.*
- Radiator Springs Racers** *(Minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Separate loading area available. Lightning Lane available for selection with Disney Genie+ only*

**DISNEY DINING**

- O** Fillmore's Taste-In
- P** Cozy Cone Motel
- Q** Flo's V8 Cafe

### PIXAR PIER

**ATTRACTIONS**

- Incredicoaster** *(Minimum height 48"/122 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only*
- Jessie's Critter Carousel** *Mobility Access: Enter through access queue. Wheelchair accessible bench available.*
- Toy Story Midway Mania!** *Mobility Access: Enter through standard queue. Separate loading area and Wheelchair accessible vehicle available. Lightning Lane available for selection with Disney Genie+ only*
- Games of Pixar Pier** *Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible vehicle available.*
- Inside Out Emotional Whirlwind** *Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible vehicle available.*

### DISNEY DINING

- CC** Lamplight Lounge
- DD** Lamplight Lounge Boardwalk Dining
- EE** Adorable Snowman Frosted Treats
- FF** Jack-Jack Cookie Num Nums
- GG** Poultry Palace
- HH** Señor Buzz Churros
- II** Angry Dogs

### PARADISE GARDENS PARK

**ATTRACTIONS**

- Silly Symphony Swings** *(Minimum height 40"/102 cm) Mobility Access: Enter through entrance to the RIGHT of standard queue. Take elevator to second level.*
- Goofy's Sky School** *(Minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Lightning Lane available for selection with Disney Genie+ only*
- Jumpin' Jellyfish** *(Minimum height 40"/102 cm) Mobility Access: Enter through standard queue.*
- Golden Zephyr** *Mobility Access: Enter through standard queue. Transfer access vehicle available.*
- The Little Mermaid ~ Ariel's Undersea Adventure** *Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.*

**DISNEY DINING**

- JJ** Bayside Brews
- KK** Boardwalk Pizza & Pasta
- LL** Paradise Garden Grill
- MM** Corn Dog Castle

### GRIZZLY PEAK

**ATTRACTIONS**

- Redwood Creek Challenge Trail** *Mobility Access: Enter through standard queue. The Challenge Trail map indicates accessible routes.*
- Grizzly River Run** *(Minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate loading area and transfer device available. Lightning Lane available for selection with Disney Genie+ only*
- Soarin'** *(Minimum height 40"/102 cm) Lightning Lane available for selection with Disney Genie+ only*

**DISNEY DINING**

- NN** Smokejumper's Grill
- OO** Refreshment Point *hosted by Coca-Cola®.*

### HOLLYWOOD LAND

**ATTRACTIONS**

- Mickey's PhilharMagic** *Disney Animation*
- Turtle Talk with Crush**
- Sorcerer's Workshop**
- Animation Academy** *(Shows every 30 minutes; last show begins 30 minutes before park closing)*
- Monsters, Inc. Mike & Sulley to the Rescue!** *Mobility Access: Enter through exit. Wheelchair accessible vehicle available. Lightning Lane available for selection with Disney Genie+ only*

**DISNEY DINING**

- F** Award Wieners
- G** Schmoozies!
- H** Fairfax Market
- I** Studio Catering Co. *hosted by Coca-Cola®.*
- J** Hollywood Lounge

### PACIFIC WHARF

**ATTRACTIONS**

- The Bakery Tour** *hosted by Boudin Bakery. Mobility Access: Enter through standard queue.*

**DISNEY DINING**

- R** Pacific Wharf Distribution Co.
- S** Cocina Cucamonga Mexican Grill
- T** Lucky Fortune Cookery
- U** Rita's Baja Blenders
- V** Pacific Wharf Café
- W** Ghirardelli® Soda Fountain and Chocolate Shop
- X** Magic Key Terrace
- Y** Mendocino Terrace
- Z** Wine Country Trattoria
- AA** Sonoma Terrace
- BB** Cappuccino Cart *presented by Joffrey's Coffee and Tea Company®*

Attractions, entertainment, dining and offerings may be limited in availability, and are subject to change or closure. Please see location, Information Centers or the Disneyland app for more information. Offerings not guaranteed.

### AVENGERS CAMPUS

**ATTRACTIONS**

- Guardians of the Galaxy - Mission: BREAKOUT!** *(Minimum height 40"/102 cm)*
- WEB SLINGERS: A Spider-Man Adventure** *Lightning Lane available for a la carte purchase only*

**DISNEY DINING**

- K** Terran Treats
- L** Pym Tasting Lab
- M** Pym Test Kitchen *featuring IMPOSSIBLE™.*
- N** Shawarma Palace

**Disney**

### For Disney Dining

Check Disneyland App for location hours and availability



©Disney ©Disney/Pixar ©MARVEL  
 Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney•Pixar's Monsters, Inc. Toy Story Midway Mania! is inspired by Disney•Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney•Pixar's Finding Nemo.  
 Attractions, entertainment and offerings are subject to availability, restrictions, and change or cancellation without notice. Apple, the Apple logo, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. Android and Google Play are trademarks of Google LLC.

### LEGEND

- Assistive Listening: Device available at Guest Relations
- ATMs Presented by Chase
- Audio Description: Device available at Guest Relations
- Automated External Defibrillators
- Baby Care Center
- Closed Captioning: Activators available at Guest Relations
- Companion Restroom
- Disney Characters (times vary)
- Disney Vacation Club® Kiosk
- First Aid\* Presented by AdventHealth
- Guest May Remain in Wheelchair/ECV
- Guest Must Be Ambulatory
- Guest Must Transfer from ECV to Wheelchair
- Guest Must Transfer from Wheelchair/ECV
- Handheld Captioning: Device available at Guest Relations
- Height Requirement
- Information Center
- Guest Relations
- Kennel
- Lightning Lane Attraction Entry Available for selection with Disney Genie+ Service or a la carte purchase (Subject to availability)
- Locker Rentals
- Mobile Food & Beverage Ordering
- Package Check Service
- Physical Considerations
- Picnic Area
- Pre-charged Battery Kiosk
- Reservations Accepted
- Resort Lost and Found
- Restrooms
- Service Animal Relief Area
- Sign Language Schedule at Guest Relations
- Single Rider Service (Subject to availability)
- Stroller Rentals
- The seating and restraints of this attraction may prohibit Guests of certain body shapes or sizes from riding
- Wheelchair Rentals
- Complimentary wireless high-speed Internet access (Wi-Fi) is available in select areas of both Disneyland® Resort theme parks, Downtown Disney® District, and the Esplanade.

\*Emergency services available by calling 911.

**Interactive Adventures in the Parks**  
 Take your Park experience to the next level with Play Disney Parks, a mobile app with fun games, activities, and trivia!  
 Visit [Disneyland.com/Play](http://Disneyland.com/Play) to download.

Harbor Blvd. Mickey & Friends, Pixar Pals, and Simba Parking Downtown Disney® District and Hotels of the Disneyland® Resort