

Shipping Information

Contact: Business Center
Phone: 407-824-2996
Email: gf@ricohbc.com

Printing Information

Contact: Printing Specialist
Phone: 321-436-1355
Email: ps@ricohbc.com &
dpc@ricohbc.com

RICOH is a world class organization delivering great results for your Disney program. We provide a Full Service Print Production Center on Walt Disney World property for any or all of your printing needs.

We offer You, Your Attendees and Exhibitors a top-notch competitive and customized printing service on-site which:

- Avoid the stress by accommodating tight deadlines
- Saves you the usual 10%-15% cost of printing overruns
- Avoids the stress of lost or damaged materials
- Eliminates the cost of shipping
- Allows you to travel light and avoid shipping hassles by using our Print-On-Demand capabilities
- Supports green initiatives by reducing waste and lowering your carbon footprint

Print ahead with proofs for your approval and have all of your conference printing waiting for you upon arrival. Discounted pricing for Business Center services will apply if you print with us as well as discounts for package handling fees.

Services available:

- Conference Programs
- Training materials
- Brochures
- Handouts/Flyers
- Binders/Tabs
- Window Clings
- Adhesive Wall Vinyl
- Name Tags
- Table Tents
- Meter Boards
- Posters any size
- Retractable pull up banners
- Banners any size with or without grommets, pole pockets, and stands
- Step & Repeat Back Drops
- Wide variety of binding and finishing such as coil binding and saddle-stitch
- Fulfillment for attendee bags and other needs
- Show dailies/ convention news printing
- Equipment rentals and office supplies for your staff office

CLIENT COMMENTS

"Your flexibility, positive demeanor ,excellent customer service and quality of print was superb."

"RICOH provided great service to us. We emailed them something to print and by the time we arrived at the Business Center, our copies were ready for us."

"Although I was aware the resort outsourced services, you wouldn't even know it as RICOH's service delivery was seamless."

Shipping Information

Shipping Address:
4401 Floridian Way
Lake Buena Vista, FL 32830
Telephone (407) 824-2996
Fax: (407)938-9343
Email: gf@ricohbc.com

The Business Center at the Grand Floridian Resort is a full service operation. We receive and ship packages via Fed-Ex, UPS, and private carriers.

To expedite the handling of your shipment upon arrival, please include in the labels all the required information: Contact Name, Event Name, Booth #, and the number of packages.

Please schedule your packages to arrive no more than 3 days prior to your event.
We cannot accept packages or freight consigned to a decorator.

There is a standard handling fee assessed (based on weight) on all inbound/outbound packages and freight shipments.

<u>Weight</u>	<u>Handling Fee</u>
0-5 lbs.	\$5.00
6-20 lbs.	\$10.00
21-40 lbs	\$15.00
41-69 lbs.	\$20.00
Display Cases 0-69 lbs.	\$25.00
70-134 lbs.	\$100.00
Over 135 lbs.	\$0.75/lb

All handling fees can be charged to your room, credit card and master account.

RICOH
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Business Center

Company Name/ Booth #

Recipient Name

Event

c/o Disney's Grand Floridian Resort
4401 Floridian Way
Lake Buena Vista, FL 32830

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Recipient Name

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