

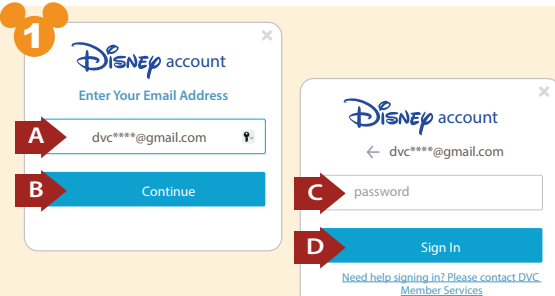


YOUR GUIDE TO TWO-FACTOR VERIFICATION

At Disney Vacation Club, protecting your online account security is important to us. Beginning on May 24, 2023, Disney Vacation Club will require a two-factor verification process in order for Members to access their loan information on DisneyVacationClub.com. In addition to a strong password, two-factor verification is another preventive measure to stop unauthorized access to your accounts.

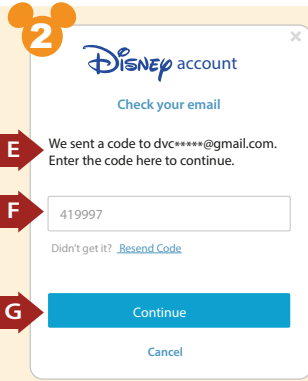
Each time you visit the loans page of the Membership site, you'll be prompted to verify your identity via a one-time access code that will be sent to the email address or the verified mobile phone number, associated with your Disney OneID account.

✉ Two-Factor Verification With Email Only



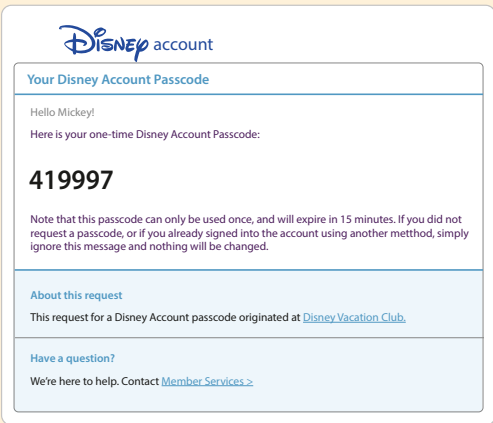
1: SIGN IN
When accessing your Membership account, a prompt to sign into your Disney account appears.

- A** Enter Email or Username
- B** Select Continue
- C** Enter Password
- D** Select Sign In



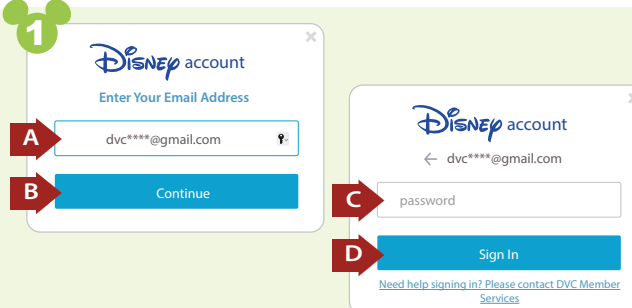
2: ENTER CODE
Upon successfully entering login credentials, you are directed to your email for a one-time passcode.

- E** Retrieve one-time passcode from email
- F** Enter passcode in Code field
- G** Select Continue



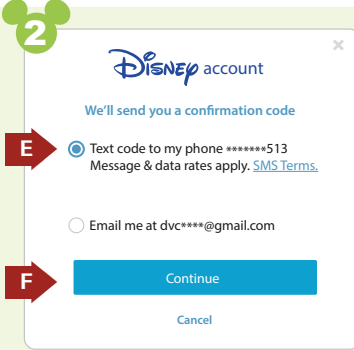
📱 Two-Factor Verification With Mobile Number

(Mobile phone number with a U.S. area code only)



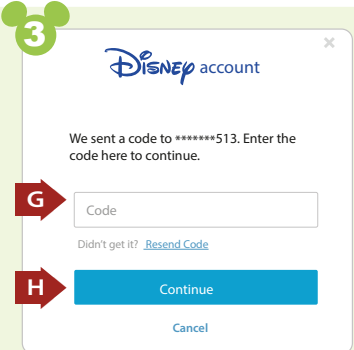
1: SIGN IN
When accessing your Membership account, a prompt to sign into your Disney account appears.

- A** Enter Email or Username
- B** Select Continue
- C** Enter Password
- D** Select Sign In



2: REQUEST CODE METHOD
Upon successfully entering login credentials, you are directed to choose a method to receive your one-time passcode.

- E** Click the button next to the option to receive a code to your phone.
- F** Select Continue



3: ENTER CODE
A code will be texted to your mobile phone number.

- G** Enter passcode in Code field
- H** Select Continue