TRANSPORTATION





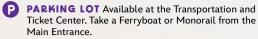
FERRYBOAT SERVICE Available to the Transportation and Ticket Center.

₩ WATERCRAFT SERVICE Available to Disney's Polynesian Village Resort, Disney's Grand Floridian Resort & Spa, Disney's Fort Wilderness Resort & Campground and Disney's Wilderness Lodge.

* WALKING PATH Available to Disney's Contemporary Resort, Disney's Grand Floridian Resort & Spa, Disney's Polynesian Village Resort and the Transportation and Ticket Center.



RIDESHARE Hosted by Lyft Available for all services in the designated pickup area at the Transportation and Ticket Center.



ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by (11), offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by (are also available at many locations in each Theme Park. Theme Park First Aid locations, designated by **\bigsig**, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

Accessible Transportation The following options are available for Guests in wheelchairs or ECVs:

- · Watercraft and Ferryboat access varies depending on the type of watercraft and existing conditions.
- Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.
- · Monorail system can be accessed by elevators and/or ramps, at the Transportation and Ticket Center, Magic Kingdom Park and Magic Kingdom Resorts.

Viewing Areas F& P& Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than four may be asked to separate and reunite afterwards.

Dining and Shopping Locations Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

PERSONALIZED GUEST SERVICE

For assistance with the following, please see a Guest **Experience Team** or **Guest Relations** Cast Member located throughout the Park:

General Park Information and Recommendations

Lost Guest Assistance

Assistance with Lightning Lane passes

If you are in need of the following, please visit a **Guest Relations location** 1 at the front of the Park:

Services for Guests with Disabilities

Ticket Upgrades

Lost and Found

Visit Chamber of Commerce near City Hall or submit a lost item report at disneyworld.com/lostandfound.

PARK RULES

Please comply with Park rules, signs and instructions, including but not limited to:

- All persons and bags are subject to screening.
- · Proper attire is required.
- No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside
- The following are strictly prohibited:
- Firearms, ammunition, knives and weapons, or objects that appear to be weapons
- Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
- Strollers larger than 31" x 52" and any types of wagons
- Pets or other animals, except service animals (i.e. dogs and miniature horses)
- Disney reserves the right to require a Guest to leave if they are:
- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other Park rules

Additional details and a complete listing of Park rules are available for viewing at disneyworld.com/rules or at Guest Relations.

PAYMENT OPTIONS



Walt Disney World® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card. Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.



Please join us in our commitment to the environment by recycling this guidemap, plastic bottles, plastic cups and cans in the recycling bins throughout the Park.



Parks, attractions and other offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

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GUESTS WITH DISABILITIES

Magic Kingdom.



GUIDEMAP

MOBILITY

Guest **Amenities** Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs) are available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park.

Park Hopping Options If you plan to visit more a replacement wheelchair or ECV the same day, if available, at the next Park at no additional charge.

than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain

Amenities available for \$25 refundable deposit.

Wheelchair Rental Shop inside the Main Entrance. Companion Restrooms See map inside for locations indicated with 6.11.

Stationary Braille Maps Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in the Guest Relations Lobby and near The Plaza Restaurant.

performance areas or entrances for most shows

Written Aids Packets containing dialogue, narrations,

flashlights, pen and paper are available at or near

HEARING

DISABILITIES

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

Theater Captioning Many theater-type attractions now

Video Captioning CC Caption-ready monitors designated

with a "CC" symbol can be activated by remote control

Device to display text at select attractions.

Assistive Listening Utilizes Disney's Handheld

neck loop at specific attractions.

offer Handheld Captioning.

built into Disney's Handheld Device.

Amenities available for \$25 refundable deposit.

Guest Relations 1 See map inside for location.

More Options

Rental Location

Complimentary

Services for use

Amenities and

at the Park

Electric Conveyance Vehicles (ECVs) Limited number available on a first-come. first-served basis at the rental location.

Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

calling 407-827-7935. Kingdom Park on Mondays and Thursdays. Schedules are

VISUAL

DISABILITIES

Braille Guides Printed in Braille and large print

text to provide an overview of the Theme Park.

epresentation of building boundaries, walkways,

and landmarks for each area of the Theme Parks.

Audio Description Description Utilizes Disney's Handheld

Device to provide supplemental audio information

and narration at specific attractions and outdoor

Guest Relations 1 See map inside for location.

For additional information about Theme Park

services and options, please visit Guest Relations.

You may also obtain information, including show

times and details about restaurant menus, by

ocations via an interactive audio menu.

Portable Tactile Maps Provides a tactile

esented in a booklet format.

Cast Members with basic abilities in Sign Language can be identified with the appropriate language pin on their Sign Language Interpretation 🔄 Available at Magic

available at Guest Relations that list specific interpreted show times for all Walt Disney World® Theme Parks. For future visits, to request confirmation of our

interpreted performance schedule OR to request interpretation for other special events and shows, please visit our website for additional information.

Safety in the

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food & beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance,

Transfers

Some attractions require Guests to transfer from their wheelchairs to the attraction. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an ndividual with a disability, must be under the control of the owner at all times and should remain on a leash or in harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options including a Rider Switch with a member of your party or a portable kennel.

- · The Barnstormer
- Big Thunder Mountain Railroad®
- Peter Pan's Flight® Seven Dwarfs Mine Train
- Space Mountain® • Tiana's Bayou Adventure TRON Lightcycle / Run

Guests with service animals should check with a host for attraction and boarding information at the following

• Prince Charming Regal Carrousel

Service Animal Relief Areas 🕏

- · Adventureland®: Adjacent to Pirates of the Caribbean®
- Liberty Square: Behind Liberty Tree Tavern
- Fantasyland®: Near Walt Disney World Railroad
- Tomorrowland®: Near Space Mountain Restrooms

For information and reservations, call 877-493-9738.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/

Specialty lighting and other visual effects are used extensively throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields

Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special effects, including theatrical been proven to be safe in these applications.

Special Effects

smokes, fog, snow and bubbles, are used at select Walt Disney World Resort attractions, shows and special events. All special effects are produced using products that have

BEYOND MAGIC KINGDOM PARK

Resorts/Special Reservations Disney Resort hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice].

> For accessibility information and accommodations for the following locations:

Water Parks Please visit Guest Services at the entrances of both

Disney Springs® Please visit Guest Relations at the Welcome NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Center at Disney Springs® Town Center.



- 1 City Hall & 1
- Guest Relations and Information.

Mobility Access: Enter using ramp on LEFT.

- **ATTRACTIONS**
- 2 Walt Disney World® Railroad **க**்⇔த் HC செல to Fantasyland®. Mobility Access: Enter using ramp on RIGHT.
- 3 Town Square Theater & Meet Mickey Mouse! Mobility Access: Enter using ramp on RIGHT.

DINING

- 4 Tony's Town Square Restaurant 🕏 Mobility Access: Enter using ramp on RIGHT.
- 5 Main Street Bakery
- 6 The Plaza Restaurant ib
- 7 Plaza Ice Cream Parlor Hosted by Edy's®
- 8 Casey's Corner Hosted by Coca-Cola® 🕡
- 9 The Crystal Palace Mobility Access: Enter using ramp on LEFT.

SHOPPING

- 10 Main Street Confectionery Hosted by Mars Wrigley
- 11 Emporium Disner
- 12 Uptown Jewelers Featuring Pandora Jewelry

ADVENTURELAND'

* ATTRACTIONS

- 13 Swiss Family Treehouse Mobility Access: Abbreviated experience available for Guests using wheelchairs. Guests must enter through the attraction exit.
- 14 The Magic Carpets of Aladdin® Fly high on a magic carpet.
- 15 Jungle Cruise® 🕭 📝 🔟 🗐 🔊 Set sail on a whimsical cruise.
- 16 Walt Disney's Enchanted Tiki Room (A) MC (D) Watch tropical birds and colorful flowers come to life.
- 17 Pirates of the Caribbean® 💫 (HC) 🐿 🐠 Embark on a voyage to a time when pirates ruled the seas. Mobility Access: See a Cast Member for transfer information.

- 18 Spring Roll Snack Cart
- 19 Sunshine Tree Terrace o
- 20 Jungle Navigation Co. LTD Skipper Canteen 🏗
- Hosted by DOLE® PACKAGED FOODS 22 Tortuga Tavern Open seasonally.
- 23 NEW! The Beak and Barrel

SHOPPING

- 24 Island Supply by Sunglass Hut
- 25 Plaza del Sol Caribe Bazaar

FRONTIERLAND[®]

* ATTRACTIONS

- 26 Tiana's Bayou Adventure
 - ▲ ¶ 40"/102 cm. 🔊 🥶 Enjoy a thrilling log flume ride with Tiana and friends. Mobility Access: See a Cast Member for direction. Transfer Access Device available.
- 27 TEMPORARILY CLOSED
 - Big Thunder Mountain Railroad® 🔺 ¶ 40"/102 cm. 🔊 🕸 🕪 Ride through a gold-mining town on a runaway train. Mobility Access: See a Cast Member for options. Transfer Access Vehicle available.

28 Country Bear Musical Jamboree & 📝 🗝 (a) Clap along in this country-and-western musical revue starring a cast of singing bears. Mobility Access: Enter through door on LEFT.

- 29 Golden Oak Outpost
- 30 Pecos Bill Tall Tale Inn and Cafe 🕼
- 31 Westward Ho

- 32 Critter Co-Op
- 33 Frontier Trading Post

LIBERTY SQUARE

* ATTRACTIONS

- 34 The Hall of Presidents & M HC D Behold all the U.S. Presidents. 22 minutes. Mobility Access: Enter through door on RIGHT.
- 35 Haunted Mansion® (HC) (HC) Take a spine-tingling tour of this dark, haunted estate. Mobility Access: Transfer Access Vehicle available, Contact a Cast Member for additional information.

- 36 The Diamond Horseshoe
- 37 Liberty Tree Tayern 🕏 Mobility Access: Enter using ramp on LEFT.
- 38 Sleepy Hollow Hosted by Coca-Cola® 🗑
- 39 Liberty Square Market 40 Columbia Harbour House 6

- 41 Ye Olde Christmas Shoppe
- 42 Memento Mori

FANTASYLAND°

* ATTRACTIONS

- 43 "it's a small world"® 長点 (HC) (10) Take a boat tour around the globe. Mobility Access: Enter through designated wheelchair entrance.
- 44 Peter Pan's Flight® (HC) Fly to Never Land aboard a magical pirate ship. Mobility Access: See a Cast Member for options.
- 45 Prince Charming Regal Carrousel ♣ ♦ Mobility Access: See a Cast Member for options.
- 46 Mickey's PhilharMagic® & M HC D HC Get swept away in this 3D movie.
- 47 Princess Fairytale Hall & Meet some of your favorite Disney princesses!
- 48 The Many Adventures of Winnie the Pooh **★**→**& HC >** Travel through the Hundred Acre Wood. Mobility Access: See a Cast Member for options and transfer information.
- 49 Seven Dwarfs Mine Train ¶ 38"/97 cm. 💰 🥶 Race and rock through a diamond mine. Expectant mothers should not ride. Mobility Access: Transfer Access Vehicle available.
- 50 Enchanted Tales with Belle 🔊 🕭 💆 HC (19) Relive the magic of "Beauty and the Beast" by taking part in her fairytale alongside Belle herself! Mobility Access: See a Cast Member for transfer information.
- 51 Under the Sea~Journey of The Little Mermaid (HC (D)) (Descend below the waves for a splashy musical adventure.
- 52 Meet Ariel at Her Grotto & 53 Smellephants on Parade Presented by
 - Scentsy & Search for scented statues in this interactive adventure at your own pace.
- 54 Pete's Silly Sideshow (6) Meet Donald Duck, Goofy, Daisy Duck and Minnie Mouse.

- 55 Walt Disney World® Railroad (♣ ♦ HC) (a) to Main Street, U.S.A.
- 56 The Barnstormer **†** ₹ 35"/89 cm. **﴿** Take flight on this junior roller coaster. Expectant mothers should not ride.
- 57 Dumbo the Flying Elephant® Presented by Scentsy & Ride your favorite flying elephant. Mobility Access: Transfer Access Vehicle available
- 58 Mad Tea Party Spin around and around in a giant teacup, Mobility Access: Transfer Access Vehicle available.
- 59 Meet Mirabel at Fairvtale Garden &

M DINING

- 60 Pinocchio Village Haus 📵
- 61 Cinderella's Royal Table 🔂
- 62 The Friar's Nook 🕼
- 63 Storybook Treats
- 64 Be Our Guest Restaurant 🕏
- 65 Gaston's Tavern
- 66 Prince Eric's Village Market 67 Cheshire Café

SHOPPING

- **68** Fantasy Faire
- 69 Bibbidi Bobbidi Boutique Reservations recommended.
- **70** Big Top Souvenirs

TOMORROWLAND

* ATTRACTIONS

- 71 TRON Lightcycle / Run Presented by Enterprise® ▲ ● ¶ 48"/122 cm. 🌬 🎉 🚾 🔊 🥮 Ride your own lightcycle. Mobility Access: Transfer Access Vehicle available.
- 72 Tomorrowland Speedway ▲ ¶ 32"/81 cm.; 54"/137 cm. to ride alone 💰
- Take a ride in your very own hot rod. Mobility Access: Transfer Access Device available. **73** Space Mountain[®] ▲ ¶ 44"/112 cm. ♣ ♦
- Blast off on this coaster ride in the dark. Mobility Access: See a Cast Member for options.
- 74 Astro Orbiter A Pilot your own spaceship high above Tomorrowland. Mobility Access: See a Cast Member for access to elevator.
- 75 Tomorrowland Transit Authority PeopleMover Presented by Enterprise® Ride this mass transit system of the future.
- 76 Walt Disney's Carousel of Progress (a) Fig. (b) Travel through the 20th century to see changes in technology.
- 77 Buzz Lightyear's Space Ranger Spin® | HC | Fire lasers to defeat Zurg in this shooting gallery-inspired game. Mobility Access: See a Cast Member for transfer information.
- 78 Monsters, Inc. Laugh Floor® & 7 CC 4 6 Discover the power of laughter in this live comedy show!

TI DINING

- 79 Energy Bytes
- 80 Cosmic Ray's Starlight Café Hosted by Coca-Cola®
- 81 Auntie Gravity's Galactic Goodies 82 Joffrey's Coffee & Tea Company®
- 83 The Lunching Pad 🗓
- 84 Tomorrowland Terrace Restaurant Open seasonally.
- SHOPPING 85 Tomorrowland Launch Depot 🛱
- 86 Star Traders 🛱

- LEGEND
 - **♦** Restrooms
 - Accessible Restrooms
 - Companion Restrooms
 - First Aid Presented by AdventHealth Emergency services available by calling 911.
 - Automated External Defibrillators
 - Guest Relations
 - Baby Care Center
 - Service Animal Relief Areas
 - Smoking Area
 - ATMs Presented by Chase
 - Stroller Rentals
 - Wheelchair Rentals
 - Locker Rentals
 - PA Parade Viewing for Guests with Disabilities FA Fireworks Viewing for Guests with Disabilities
 - A Physical Considerations The seating and restraints on this attraction
 - may prohibit Guests of certain body shapes or sizes from riding.
 - **†** Minimum Height Requirement
 - Must be ambulatory
 - May remain in wheelchair/ECV Must transfer from wheelchair/ECV
 - Must transfer to standard wheelchair ₩ Must transfer to standard wheelchair,
- and then to ride vehicle Sign Language
- (available Mondays and Thursdays) Mobile Food & Beverage Ordering
- Mobile Dining Reservation Check-In & Walk-Up List
- Disney PhotoPass® Photographers
- Disney PhotoPass® Sales Center Disney Vacation Club® Discovery Desks
- Merchandise Mobile Checkout
- Primary Disney Pins Destination Character Greeting
- Visit Guest Relations for more
- information about: Assistive Listening

Parade Route

- **HC** Handheld Captioning
- CC Video Captioning Audio Description

Special Considerations for Attractions

- Safety: Please abide by all safety warnings and notices. Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party, Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast

Member for assistance. Physical considerations on designated attractions:

Warning! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride