Assistive Listening: Device available at Guest Relation

ATMs Presented by Chase Audio Description: Device

available at Guest Relations ALL Automated External Defibrillators

Baby Care Center

Closed Captioning

Companion Restroom Disney Characters

Disney Vacation Club® Discovery Desk

First Aid* Presented by AdventHealth

Guest May Remain in

Guest Must be Ambulatory

Guest Must Transfer from ECV to Wheelchair Guest Must Transfer

HC Handheld Captioning: Device available at Guest Relations

Height Requirement Information Center Guest Relations

Lightning Lane Attraction Entry Available for selection with Disney Genie+ rvice or a la carte purchase

Locker Rentals

LRT. Location Return Time

Mobile Food & Beverage Ordering

Package Check Service

Physical Considerations

Parade Route

Picnic Area

Pre-charged Battery Kiosk Reservations Accepted

Resort Lost and Found

Restrooms

Service Animal Relief Area

Sign Language Schedule at Guest Relations Single Rider Service

Stroller Rentals

The seating and restraints of this attraction nay prohibit Guests of certain body shapes



*Emergency services available by calling 911

TIPS AND INFORMATION



The Disneyland® Resort accepts Disney® Visa® Card,

Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, travelers checks, and cash.

We accept contactless payments.



Recycling containers throughout the parks now accept plastic, paper, cans & glass.

Package Check Service

Shop and check your purchases for pickup later in the day at these locations: Stroller Shop (Main Entrance). The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland). Certain restrictions apply.

Look for the Plant-based symbol at various locations featuring food items made without animal meat, dairy, eggs or honey.

Sundries Available at Emporium on Main Street,

PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

- · All persons, and bags, and other items are subject to screening
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.

of wagons

- Pets or other animals, except service

animals (i.e., dogs and miniature horses)

- . No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- . The following are strictly prohibited:
- Firearms, ammunition, knives and weapons, Strollers larger than 31" x 52" and any types or objects that annear to be weapons
- Alcohol, marijuana (including marijuanaenriched products) and any illegal
- . Disney reserves the right to require a Guest to leave if they are
- Using profanity or offensive language towards our Cast Members or other Guests. Violating any other Park Rules.

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

For more information, visit Guest Relations located at City Hall. (See map inside)

Specialty Lighting Effects/Photosensitivity lighting and other visual effects are used extensively throughout Disneyland. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the Resort. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers

Special Effects Special effects, including theastrical smokes, fog, snow and bubbles are used at select Disneyland attractions shows and special events. All Special Effects are produced using products that have been proven to be safe in these applications.

NOTE: NOTE: If you or a member of your party have questions regarding the above, you may speak with a Guest

SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age
7 years must be accompanied by a person age 14

Member for assistance.

All loose articles, such as mobile phones, hats/sunglasses, and

Special Considerations for Attractions with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast

Physical considerations on designated attractions

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle.

AWARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers

ACCESSIBILITY AND MOBILITY

Restrooms at the Theme Parks, designated

by M. offer facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms

- · Main Street, U.S.A. Left of City Hall
- Adventureland Enchanted Tiki Room
- Critter Country Hungry Bear Restaurant
- Frontierland Pirates Lair on Tom Sawvers Island
- Star Wars Galaxy's Edge Courtyard Mickey's ToonTown - Near Good Boy! Grocers

until boarding. Please see the Attraction Greeter for additional details and assistance.

Some counter-service and merchandise locations have narrow queues formed by that a member of your party order and for assistance.

Auxiliary Entrance The Disneyland Park attractions below offer a Location Return Time, designated by im, and provide auxiliary entrances for quests with a mobility disability who utilize a mobility device. Please see Attraction Greeter for additional details and assistance

- Alice in Wonderland
- Big Thunder Mountain Railroad Casey Jr. Circus Train
- Chip 'n' Dale's GADGETcoaster
- Haunted Mansion Holiday Indiana Jones™Adventure
- Jungle Cruise King Arthur Carrousel
- Mad Tea Party Mr. Toad's Wild Ride
- Peter Pan's Flight
- Pinocchio's Daring Journey Pirates of the Caribbean
- Snow White's Enchanted Wish Space Mountain
- Storybook Land Canal Boats

Accessible Transportation

Please check with a Cast Member on options for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

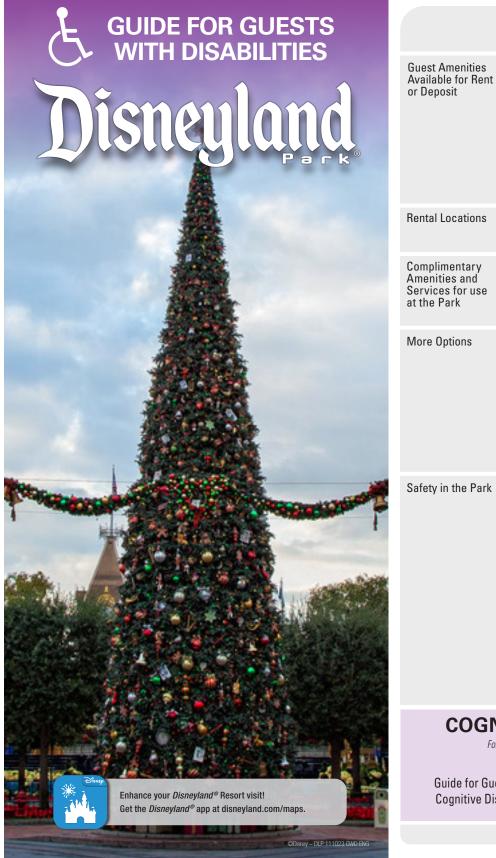
Monorail system can be accessed by the elevators and/or ramps provided at the Downtown Disney® station and Tomorrowland station.



well-balanced meals, snacks and beverages, as well as those with lifestyle dining arrival at the restaurant.

Accessibility information and accommodations for the following locations:

- California Adventure® Park.
- and location of the activity. For specific information and service options, please contact a Cast Member at the location.



MOBILITY Disabilities Wheelchairs and Electric Conveyance Vehicles

Braille Guides Printed in Braille and large print

VISUAL

Disabilities

text to provide an overview of the Theme Park. Audio Description (Description (Description

Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. **Portable Tactile Maps** *Provides a tactile*

representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit.

Disneyland® Resort Stroller Shop located in the main **Guest Relations** i Visit Guest Relations at

For additional information about Theme Park

by calling 407-827-7935.

services and options, please visit Guest Relations.

You may also obtain information, including parade

& show times and details about restaurant menus,

Written Aids Packets containing dialogue, narrations, flash-

or entrances for most shows and attractions.

American Sign Language (ASL)

least 14 days advance notice email

DLRAccessibilityServices@Disney.com.

Guest Relations i Visit Guest Relations at City Hall

HEARING

Disabilities

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

Video Captioning © Caption-ready monitors designated

Assistive Listening \(\infty \) Utilizes Disney's Handheld

neck loop at specific attractions.

Device to display text at select attractions.

Amenities available for \$25 refundable deposit.

Companion Restrooms Stationary Braille Maps Large print maps with See map inside for locations indicated with sand Braille overlay and some additional raised graphics a list can be found under Accessibility and Mobility to highlight key landmarks and attractions. Located section on the cover next to City Hall and next to Jolly Holiday on Main Street, U.S.A.

> Cast Members with basic abilities in American Sign Language can be identified with the appropriate language pin on their nametag.

The ASL Schedule starts in one park in the morning and moves

to the other park in the afternoon Friday through Monday. Exact

schedule times vary to help provide a variety of offerings in each

park. Schedule available at any Guest Relations location or the

lights, pen and paper are available at or near performance areas

Guests in the transfer. Portable seat cushions

Permitted at select attractions and experiences. See Attractions greeter for details.

Some attractions require Guests to transfer

Members are not permitted to physically lift

from their wheelchairs to the ride. Cast

(ECVs) available for rent. Available on a first-come,

Limited number available on a first-come, first-served

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE

entrance plaza to the right of the Disneyland® Main

Electric Conveyance Vehicles (ECVs)

first-served basis.

Entrance.

Transfers

basis at the rental location.

Available on a same-day basis.

Mobility Scooters/ECVs

those around you.

food and beverage locations.

Park your device in safe locations clear from

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

If visiting on a non-designated day, ASL interpretation for a limited number of regularly-scheduled offerings may be available with at

Disnevland App.

Safety in the Park

Please keep your speed to the walking speed of

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and

walkways and stairs.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

service animals may not be permitted to ride. At these locations, please • Able to use any planter with a gate inquire with a Cast Member about available options, including a rider • Main Entrance: Esplanade near switch with a member of your party or a portable kennel.

- Big Thunder Mountain Railroad
- Chip 'n" Dale's GADGETcoaster Indiana Jones™ Adventure
- Matterhorn Bobsleds
- Space Mountain Star Tours—The Adventures Continue
- Millennium Falcon: Smugglers Run Star Wars: Rise of the Resistance

Service Animal Restrictions Due to the nature of some attractions. Service Animal Relief Areas &

- Disneyland® Stroller Shop Fantasyland: Planter across from "it's a small world" holiday
- Hub: Planter near First Aid New Orleans Square: Fountain area planter on right near Train Station
- Mickey's Toontown: Near the Post Office and Mickey and Minnie's Runaway Railway

and Haunted Mansion Holiday

COGNITIVE DISABILITIES RESOURCES

For additional information about services for Guests with Cognitive Disabilities, please scan the below QR codes or visit a Guest Relations location.

Guide for Guests with Cognitive Disabilities



Attraction Details for Guests with Cognitive Disabilities





Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

DISNED'S Wild About Safety COISNED

Please contact a Cast Member for information and assistance.

water bottles, should be securely stowed while riding or left

Restrooms and Companion Restrooms

are located at:

Main Street, U.S.A. - First Aid

- Fantasyland Theater Restrooms Tomorrowland - near Autopia
- Star Wars Galaxy's Edge Market Place
- Mobility Devices Guests with mobility devices can enter through the standard queue and may remain with their mobility device

Dining and Shopping Locations

railings that may be difficult for Guests using wheelchairs. At these locations, we suggest transport the food, or contact a Cast Member

Disney Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for



Special Dietary Requests We offer menu selections for all of our Guests seeking requests or food allergies and intolerances. Please ask to speak with a chef upon

BEYOND DISNEYLAND® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

- Disney California Adventure® Park Guest Services locations at Disney
- Recreation and Activities Accessibility will vary depending on the type

Information subject to change without notice.



ATTRACTIONS

1 Disneyland® Railroad HC (19)) **Main Street Vehicles** (One-way transportation only)

- 2 Horseless Carriage
- 3 Fire Engine 🕅 4 Horse-Drawn Streetcars 🕅
- 5 Omnibus 🕅

Opera House

- 6 Disney Gallery &
- 7 The *Disneyland* [®] Story presenting Great Moments with Mr. Lincoln (Continuous shows) & THC CC (D))
- Main Street Cinema 🗟

DISNEY DINING

- A Carnation Café R
- Gibson Girl Ice Cream Parlor hosted by Dreyer's™.
- Refreshment Corner 🕟 hosted by Coca-Cola®.
- Market House
- Main Street Fruit Cart hosted by Cuties®.
- 🕞 Little Red Wagon 🐻
- G Plaza Inn
- H Jolly Holiday Bakery Cafe

ADVENTURELAND

ATTRACTIONS

- 9 Walt Disney's Enchanted Tiki Room & HC D & A presented by DOLE®PACKAGED FOODS. (Continuous shows) Mobility Access: Enter
- 10 Jungle Cruise 🕭 HC 🛂 🕱 🔊 🕼 Mobility Access: Enter through exit. Wheelchair/ECV accessible boat available.
- I1 Indiana Jones™ Adventure
- (Minimum height 46"/117 cm) Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps when boarding and disembarking the vehicle. Lightning Lane available for selection with Disney Genie+ only.
- 12 Adventureland Treehouse 🕅 🖜 🖔 Mobility Access: Enter through the ramp to the right of the treehouse to access the accessible experience. Guest must navigate a staircase to go to into the upper areas of the treehouse.

DISNEY DINING

- Tiki Juice Bar hosted by DOLE® PACKAGED FOODS.
- The Tropical Hideaway
- **K** Bengal Barbecue

NEW ORLEANS SOUARE

ATTRACTIONS

13 Pirates of the Caribbean

- Mobility Access: Enter through exit to the LEFT of Blue Bayou Restaurant. Proceed to the designated access gate on the left. Transfer device available.
- 14 Disneyland®Railroad (5. HC) Mobility Access: Proceed up the exit ramp near Haunted Mansion Wheelchair/FCV accessible vehicle
- 15 Haunted Mansion Holiday HC (a) LL (m) Mobility Access: Enter through accessible queue. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only.

DISNEY DINING

- Royal Street Veranda
- M Blue Bayou Restaurant R
- Café Orléans R
- Mint Julep Bar



CRITTER COUNTRY

ATTRACTIONS

- 16 The Many Adventures of Winnie the Pooh ♣ → ₺ HC → Mobility Access: Enter through standard queue. Wheelchair accessible vehicle
- 17 Davy Crockett's Explorer Canoes (Operates weekends and select seasons only) Mobility Access: Enter via exit ramp next to lower level stairs of Hungry Bear Restaurant.

DISNEY DINING

- Harbour Galley
- R Hungry Bear Restaurant



For Disney Dining

Check Disneyland App for location hours and availability

ATTRACTIONS

- 18 Star Wars: Rise of the Resistance
- ▲ | Mobility Access: Enter through standard queue. Transfer access vehicle available (Minimum height 40"/102 cm) Lightning Lane available for a la carte purchase only.
- 19 Millennium Falcon: Smuggler Run 🕶 🛦 🕅 👸 🎢 HC 🔊 😃 (Minimum height 38"/97 cm) Mobilit Access: Enter through standard queue.
- Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only. DISNEY DINING

S Kat Saka's Kettle

- Ronto Roasters
- Docking Bay 7 Food and Cargo
- Oqa's Cantina (R)
- W Milk Stand



FRONTIERLAND

- 20 Pirates Lair on Tom Sawver sland* (Mobility Access: Enter through standard queue. Many pathways are accessible for Wheelchairs/ECVs.
- Mark Twain Riverboat (5) Mobility Access: Enter through access gate to the RIGHT of turnstile. Lowerlevel access only.
- 22 Sailing Ship Columbia* 🕅 🔊 (Operates weekends and select seasons only) Mobility Access: Enter through the access gate to the RIGHT of turnstile. Guests must navigate a steep series of stairs when boarding and disembarking.
- 23 Big Thunder Mountain Railroad A T & L m
 - (Minimum height 40"/102 cm) Mobility Access: Enter through exit. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only.

DISNEY DINING

- River Belle Terrace (R)
- Stage Door Café 🖟
- The Golden Horseshoe 🕟
- AA Rancho del Zocalo Restaurante 🖟
- BB Ship to Shore Marketplace

Mobility Access: Enter through exit. Transfer access

Snow White's Enchanted Wish (HC) (III)

Mobility Access: Enter through exit. Transfer access

Mobility Access: Enter through standard queue. Guests

must navigate a continuous series of narrow, winding

ATTRACTIONS

vehicle available

vehicle available.

Sleeping Beauty Cast<u>le</u> Wall

King Arthur Carrousel 🗟 🗷

Wheelchair accessible bench available.

Casey Jr. Circus Train 🕱 📧

Mobility Access: Enter through exit.

Dumbo the Flying Elephant 💰

Transfer access vehicle available.

Mobility Access: Enter through exit.

access vehicle available.

vehicle available.

Genie+ only.

Peter Pan's Flight (F) HC (D) (III)

(Alternate experience (LCC) (1)

stairs or an accessible experience is available.

Mobility Access: Enter through access queue.

Mobility Access: Enter through standard queue.

Mr. Toad's Wild Ride (HC)

Mobility Access: Enter through exit. Transfer

Mad Tea Party (4) In Mobility Access

Enter using the exit ramp. Transfer access

Alice in Wonderland (S) HC (D) (R)

Mobility Access: Enter through the exit to

the right of standard queue. Transfer access

Matterhorn Bobsleds

(Minimum height 42"/107 cm) Mobility

Access: Enter through attraction entrance.

available for selection with Disney

available. Lightning Lane available for

Fantasyland Theatre

See Disneyland® app for show times and

days. Mobility Access: Enter through attraction

Mobility Access: Proceed to the top of the

exit ramp. Wheelchair/ECV accessible vehicle

selection with Disney Genie+ only.

"it's a small world" holiday

entrance.transfer device available.

Red Rose Taverne hosted by Minute Maid.

Troubadour Tavern

FF Edelweiss Snacks 🖟

hosted by Dreyer's™.

DISNEY DINING

Maurice's Treats

transfer device available. Lightning Lane

上 Mobility Access: Fnter

through standard queue. Wheelchair accessible boat

vehicle and transfer device available.

Mobility Access: Enter through exit.

- r i T és let (Minimum height 35"/89 cm; expectant mothers should not ride)

MICKEY'S TOONTOWN

- Mobility Access: Enter through exit. e & Mobility Access: Enter using the ramp to the RIGHT of Mickey's House
- and proceed through the standard queue. nnie's House & Mobility Access: Enter
- using the ramp to the RIGHT of the front yard and proceed through the standard queue.
- HC Wobility Access: Enter through standard queue. Transfer device and separate loading area is available. Lighting Lane available for selection with Disney Genie+ only.

 Roger Rabbit's Car Toon Spin
- Mobility Access: Enter through standard queue. Lightning Lane available for selection with Disney Genie+ only.

v 🕝

TOMORROWLAND

- HC (a)) (A) (CC Mobility Access: Enter through standard queue. Guest must navigate a narrow stairway when boarding and disembarking or an accessible experience is
- Disneyland® Monorail () Mobility

 Access: Enter through standard queue. Elevator is Storybook Land Canal Boats 🍕 🚾 📢 🔊 🕡
 - Autopia A Marian Powered by Honda. (Minimum height 32"/81 cm and 54"/137 cm to drive alone) Bumping may occur. Mobility Access: Enter through standard queue. Transfer device available. Lightning Lane available for selection with Disney Genie+ only.
 - oad (SHC (a)) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle
 - LL (Minimum height 40"/102 cm)
 - Mobility Access: Enter through exit and follow the arrows to the left. A transfer device and separate loading area is available. Lightning Lane available for selection with Disney Genie+ only.

e 🚰 🛦 🔃 🥳 HC CC LL (Minimum height 40"/102 cm) Mobility

Access: Enter through the standard queue, Cast Member will direct you to the Guest with disabilities hallway before entering the building. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only.

- ro Orbitor Mobility Access: Manual wheelchairs enter through standard queue. ECVs enter through the exit ramp.
- Buzz Lightyear Astro Blasters (♣♦♦६) HC (a) LL Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available. Lightning Lane available for selection with Disney Genie+ only.

ISNEY DINING

- hosted by Coca-Cola®.
- Alien Pizza Planet "A Better Place" 🕞