

TIPS AND INFORMATION



Payment Options
The Disneyland® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, travelers checks, and cash.

We accept contactless payments.



Be Green! Recycling containers throughout the parks now accept plastic, paper, cans & glass.



Package Check Service
Shop and check your purchases for pickup later in the day at Elias & Co. (Buena Vista Street). Certain restrictions apply.



Look for the Plant-based symbol at various locations featuring food items made without animal meat, dairy, eggs or honey.

Sundries Available at Elias & Co. on Buena Vista Street.

PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

- All persons, and bags, and other items are subject to screening.
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.
- No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- Disney reserves the right to require a Guest to leave if they are
 - Using profanity or offensive language towards our Cast Members or other Guests.
 - Violating any other Park Rules.
- The following are strictly prohibited:
 - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
 - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
 - Strollers larger than 31" x 52" and any types of wagons
 - Pets or other animals, except service animals (i.e., dogs and miniature horses)

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

For more information, visit Guest Relations located at Chamber of Commerce. (See map inside)

Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding

or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast Member for assistance.

Physical considerations on designated attractions:

▲ WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.



Disney's Wild About Safety ©Disney

Get Wild About Safety with Timon and Pumbaa! Visit disneywildaboutsafety.com for vacation safety tips, games, and videos.

ACCESSIBILITY AND MOBILITY

Restrooms and Companion Restrooms
Restrooms at the Theme Parks, designated by offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Buena Vista Street - First Aid
- Cars Land - Flo's V8 Café
- Avengers Campus - near Pym Test Kitchen
- Paradise Gardens Park – Across from The Little Mermaid-Ariel's Undersea Adventure
- Pacific Wharf - Baby Care Center

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations
Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation
Please check with a Cast Member on options for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.



Disney Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for more information.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

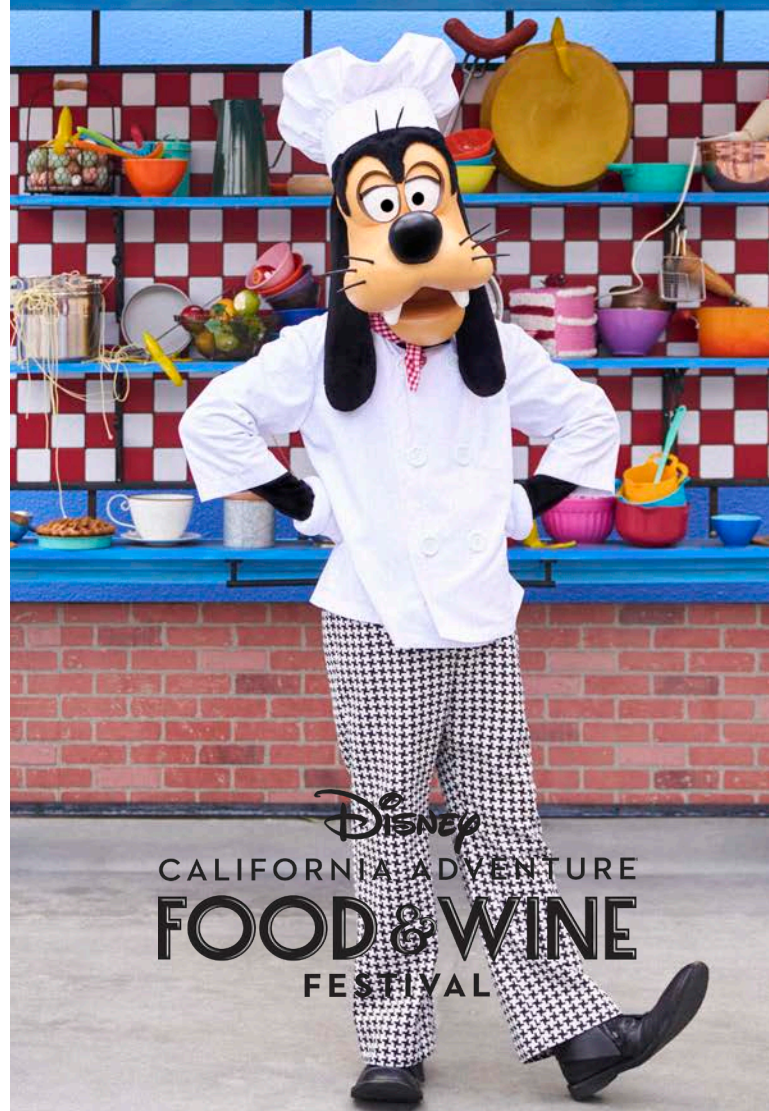
Accessibility information and accommodations for the following locations:

- Disneyland® Park** Guest Services locations
- Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.



GUIDE FOR GUESTS WITH DISABILITIES

Disney CALIFORNIA ADVENTURE



Disney CALIFORNIA ADVENTURE FOOD & WINE FESTIVAL



Enhance your Disneyland® Resort visit! Get the **Disneyland®** app at disneyland.com/maps.

MOBILITY Disabilities

Guest Amenities Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come, first-served basis.

Rental Locations

Disneyland® Resort Stroller Shop located in the main entrance plaza adjacent to the Disneyland® Kennel.

Complimentary Amenities and Services for use at the Park

Companion Restrooms
See map inside for locations indicated with and a list can be found under Accessibility and Mobility section on the cover.

More Options

Electric Conveyance Vehicles (ECVs)
Limited number available on a first-come, first-served basis at the rental location.
Must be 18 years of age or older to rent ECVs.
RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis.
Rental fee and refundable deposit required.

Safety in the Park

Mobility Scooters/ECVs
Please keep your speed to the walking speed of those around you.
Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.
Park your device in safe locations clear from walkways and stairs.
Evacuation
In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.
Transfers
Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

VISUAL Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.
Amenities available for \$25 refundable deposit.

Guest Relations Visit Guest Relations at Chamber of Commerce.

Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including parade & show times and details about restaurant menus, by calling 407-827-7935.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

HEARING Disabilities

Assistive Listening Utilizes Disney's Handheld Device to amplify sound through headphones or induction neck loop at specific attractions.

Handheld Captioning Utilizes Disney's Handheld Device to display text at select attractions.

Video Captioning Caption-ready monitors designated with a "CC" symbol
Amenities available for \$25 refundable deposit.

Guest Relations Visit Guest Relations at Chamber of Commerce.

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Sign Language Interpretation Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure Park on Sundays and Fridays. Schedules are available at Guest Relations and the Disney Website that list specific offerings and times.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions
Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Incredicoaster
- Goofy's Sky School
- Grizzly River Run
- Jumpin' Jellyfish
- Luigi's Honkin' Haul-O-Ween
- Mater's Graveyard JamBOOree
- Radiator Springs Racers

- Silly Symphony Swings
- Soarin'
- Guardians of the Galaxy – Mission: BREAKOUT!

- Service Animal Relief Areas**
- Able to use any planter with a gate
 - Grizzly Peak: Grizzly River Run area (1) near "Grizzly Peak Pass" sign (2) near restrooms across from airplane.
 - Paradise Gardens Park: Access gate between Seaside Souvenirs & The Little Mermaid-Ariel's Undersea Adventure extended queue
 - Cars Land: Across from Luigi's Rollickin' Roadsters
 - Main Entrance: Esplanade near the Stroller Shop

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout Disney California Adventure™ Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the Resort. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special Effects Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Disney California Adventure™ Park attractions, shows and special events. All special effects are produced using products that have been proven to be safe in these applications.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

BUENA VISTA STREET

ATTRACTIONS

- Red Car Trolley** *Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.*

DISNEY DINING

- A Mortimers Market** *hosted by Cuties®.*
- B Clarabelle's Hand-Scooped Ice Cream** *hosted by Dreyer's®.*
- C Fiddler, Fifer & Practical Cafe**
- D Carthay Circle Restaurant**
- E Carthay Circle Lounge-Alfresco Dining**

HOLLYWOOD LAND

ATTRACTIONS

- Disney Junior Dance Party**
- Mickey's PhilharMagic**
- Disney Animation**
- Turtle Talk with Crush**
- Sorcerer's Workshop**
- Animation Academy**
- Monsters, Inc. Mike & Sulley to the Rescue!**

DISNEY DINING

- F Award Wieners**
- G Schmoozies!**
- H Fairfax Market**
- I Studio Catering Co.** *hosted by Coca-Cola®.*
- J Hollywood Lounge**

AVENGERS CAMPUS

ATTRACTIONS

- Guardians of the Galaxy - Mission: BREAKOUT!**
- WEB SLINGERS: A Spider-Man Adventure**

AVENGERS CAMPUS

DISNEY DINING

- K Terran Treats**
- L Pym Tasting Lab**
- M Pym Test Kitchen**
- N Shawarma Palace**

CARS LAND

ATTRACTIONS

- Mater's Jingle Jamboree**
- Luigi's Joy to the Whirl**
- Radiator Springs Racers**

DISNEY DINING

- O Fillmore's Taste-In**
- P Cozy Cone Motel**
- Q Flo's V8 Cafe**

PACIFIC WHARF

ATTRACTIONS

- The Bakery Tour**

DISNEY DINING

- R Pacific Wharf Distribution Co.**
- S Cocina Cucamonga Mexican Grill**
- T Lucky Fortune Cookery**
- U Rita's Baja Blenders**
- V Pacific Wharf Cafe**
- W Ghirardelli® Soda Fountain and Chocolate Shop**
- X Magic Key Terrace**
- Y Mendocino Terrace**
- Z Wine Country Trattoria**
- AA Sonoma Terrace**
- BB Cappuccino Cart** *presented by Joffrey's Coffee and Tea Company®*

PIXAR PIER

ATTRACTIONS

- Incredicoaster**
- Jessie's Critter Carousel**
- Toy Story Midway Mania!**
- Games of Pixar Pier**
- Pixar Pal-A-Round**
- Inside Out Emotional Whirlwind**

DISNEY DINING

- CC Lamplight Lounge**
- DD Lamplight Lounge Boardwalk Dining**
- EE Adorable Snowman Frosted Treats**
- FF Jack-Jack Cookie Num Nums**
- GG Poultry Palace**
- HH Señor Buzz Churros**
- II Angry Dogs**

Attractions, entertainment, dining and offerings may be limited in availability, and are subject to change or closure. Please see location, Information Centers or the Disneyland app for more information. Offerings not guaranteed.

PARADISE GARDENS PARK

ATTRACTIONS

- Silly Symphony Swings**
- Goofy's Sky School**
- Jumpin' Jellyfish**
- Golden Zephyr**

DISNEY DINING

- JJ Bayside Brews**
- KK Boardwalk Pizza & Pasta**
- LL Paradise Garden Grill**
- MM Corn Dog Castle**

GRIZZLY PEAK

ATTRACTIONS

- Redwood Creek Challenge Trail**
- Grizzly River Run**
- Soarin'**

DISNEY DINING

- NN Smokejumper's Grill**
- OO Refreshment Point** *hosted by Coca-Cola®.*



LEGEND

- Assistive Listening: Device available at Guest Relations
- ATMs Presented by Chase
- Audio Description: Device available at Guest Relations
- Automated External Defibrillators
- Baby Care Center
- Closed Captioning
- Companion Restroom
- Disney Characters (times vary)
- Disney Vacation Club® Kiosk
- First Aid® Presented by AdventHealth
- Guest May Remain in Wheelchair/ECV
- Guest Must be Ambulatory
- Guest Must Transfer from ECV to Wheelchair
- Guest Must Transfer from Wheelchair/ECV
- Handheld Captioning: Device available at Guest Relations
- Height Requirement
- Information Center Guest Relations
- Lightning Lane Attraction Entry Available for selection with Disney Genie+ Service or a la carte purchase (Subject to availability)
- Locker Rentals
- Mobile Food & Beverage Ordering
- Package Check Service
- Physical Considerations
- Picnic Area
- Pre-charged Battery Kiosk
- Reservations Accepted
- Resort Lost and Found
- Restrooms
- Service Animal Relief Area
- Sign Language Schedule at Guest Relations
- Single Rider Service (Subject to availability)
- Stroller Rentals
- The seating and restraints of this attraction may prohibit Guests of certain body shapes or sizes from riding
- Wheelchair Rentals
- Complimentary wireless high-speed Internet access (Wi-Fi) is available in select areas of both Disneyland® Resort theme parks, Downtown Disney® District, and the Esplanade. AT&T is the official wireless sponsor of the Disneyland® Resort.

©Disney ©Disney/Pixar ©MARVEL
 Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney/Pixar's Monsters, Inc. Toy Story Midway Mania! is inspired by Disney/Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney/Pixar's Finding Nemo.
 Attractions, entertainment and offerings are subject to availability, restrictions, and change or cancellation without notice.
 Apple, the Apple logo, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. Android and Google Play are trademarks of Google LLC.

Shuttle Buses to Toy Story Parking Area
 Rideshare Pick-up and Drop-off Zone presented by Lyft
 Mickey & Friends, Pixar Pals, and Simba Parking
 Downtown Disney® District and Hotels of the Disneyland® Resort

Interactive Adventures in the Parks
 Take your park experience to the next level with Play Disney Parks, a mobile app with fun games, activities, and trivia.
 Visit Disneyland.com/Play to download.

For Disney Dining
 Check Disneyland App for location hours and availability

*Emergency services available by calling 911.