**Assistive Listening: Device** vailable at Guest Relations

ATMs Presented by Chase

Audio Description: Device available at Guest Relations

Automated External Defibrillators Baby Care Center

Closed Captioning

Companion Restroom

Disney Characters times varv)

Disney Vacation Club® Kiosk First Aid\* Presented by AdventHealth

Guest May Remain in Wheelchair/ECV

Guest Must be Ambulatory

Guest Must Transfer from ECV to Wheelchair

Guest Must Transfer from Wheelchair/ECV

HC Handheld Captioning: Device available at Guest Relations

Height Requirement Information Center

Kennel

Lightning Lane Attraction Entry able for selection with Disney Genie+ rvice or a la carte purchase

Mobile Food & Beverage Ordering Package Check Service

Physical Considerations

Picnic Area

Pre-charged Battery Kiosk

Reservations Accepted

Resort Lost and Found Restrooms

Service Animal Relief Area

Sign Language Schedule at Guest Relations

Single Rider Service (Subject to availability

Stroller Rentals

The seating and restraints of this attraction

Wheelchair Rentals

## TIPS AND INFORMATION



**Payment Options** The Disneyland® Resort

accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Shop (Main Entrance). The Star Trader Card, Visa®, Mastercard®, Discover®, American (Tomorrowland) or Pioneer Mercantile Express®, Diners Club®, JCB®, travelers checks, (Frontierland). Certain restrictions apply.

We accept contactless payments.



and cash.

Be Green!

Recycling containers throughout the parks now accept plastic, paper, cans & glass.

Package Check Service
Shop and check your purchases for pickup later in the day at these locations: Stroller

Look for the Plant-based symbol at various locations featuring food items made without animal meat, dairy, eggs or honey.

Sundries Available at Emporium on Main Street,

## **PARK RULES**

Please comply with park rules, signs and instructions, including but not limited to:

- All persons, and bags, and other items are subject to screening.
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.
- . No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- . The following are strictly prohibited:
- Firearms, ammunition, knives and weapons, Strollers larger than 31" x 52" and any types or objects that appear to be weapons
- Alcohol, marijuana (including marijuanaenriched products) and any illegal substances
- of wagons - Pets or other animals, except service animals (i.e., dogs and miniature horses)
- . Disney reserves the right to require a Guest to leave if they are
- Using profanity or offensive language towards our Cast Members or other Guests.

Violating any other Park Rules.

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

For more information, visit Guest Relations located at City Hall, (See map inside)

## **Special Considerations for Attractions** SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age
Member for assistance. 7 years must be accompanied by a person age 14

Physical considerations on designated attractions:

with a non-riding member of your party. Items lost while riding

attractions may not be immediately retrievable. For your safety, do

not attempt to retrieve lost articles in any area. Please see Cast

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding or left

### For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. AWARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers

🖒 เริงฮตริ Wild About Safety 🕬 🕬

should not ride.

Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

## **ACCESSIBILITY AND MOBILITY**

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by [ , offer facilities designed for access by Guests with mobility disabilities. Companion-

assisted restroom facilities, designated by هااً), are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by 🖶, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Main Street, U.S.A. Left of City Hall
- Main Street, U.S.A. First Aid
- Adventureland Enchanted Tiki Room • Critter Country - Hungry Bear Restaurant
- Fantasyland Theater Restrooms Tomorrowland - near Autopia
- Frontierland Pirates Lair on Tom Swavers island.
- Star Wars Galaxy's Edge Market Place
- Star Wars Galaxy's Edge Courtyard

**Auxiliary Entrance Limitations** *Some* attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations Some counter-service and merchandise

locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

**Accessible Transportation** Please check with a Cast Member on options for Guests in wheelchairs or

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs

transfer to a bus seat while onboard. Monorail system can be accessed by the elevators and/or ramps provided at the Downtown Disney® station and Tomorrowland station.



**Disney Check** Look for this symbol at various locations on kids' meals and other tems that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for



**Special Dietary Requests** We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

## BEYOND DISNEYLAND® PARK

**Hotels/Reservations** *Disneyland® Hotels offer special equipment and facilities for Guests* with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms. bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disnev California Adventure® Park Guest Services locations at Disnev California Adventure® Park.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

GUIDE FOR GUESTS WITH DISABILITIES **Guest Amenities** Available for Rent or Deposit Rental Locations Complimentary Amenities and Services for use at the Park Enhance your Disneyland® Resort visit! Get the Disneyland® app at disneyland.com/maps.

# **MOBILITY** Disabilities Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come.

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park. Audio Description (Description Description Description

representation of building boundaries, walkways

**VISUAL** 

**Disabilities** 

neck loop at specific attractions. Device to provide supplemental audio information Handheld Captioning HC Utilizes Disney's Handheld and narration at specific attractions and outdoor Device to display text at select attractions. locations via an interactive audio menu. **Video Captioning ©** Caption-ready monitors designated Portable Tactile Maps Provides a tactile

and landmarks for each area of the Theme Parks Amenities available for \$25 refundable deposit. Presented in a booklet format.

Amenities available for \$25 refundable deposit.

to highlight key landmarks and attractions. Located

next to City Hall and next to Jolly Holiday on Main

For additional information about Theme Park

services and options, please visit Guest Relations.

You may also obtain information, including parade

& show times and details about restaurant menus,

Disneyland® Resort Stroller Shop located in the main **Guest Relations** i Visit Guest Relations at entrance plaza adjacent to the Disneyland® Kennel.

Street, U.S.A.

by calling 407-827-7935.

**Stationary Braille Maps** *Large print maps with* Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas Braille overlay and some additional raised graphics

or entrances for most shows and attractions

Sign Language Interpretation

Guest Relations i Visit Guest Relations at City Hall

Hosts with basic abilities in Sign Language can be identified

Available at Disneyland Park on Mondays and Saturdays and

at Disney California Adventure Park on Sundays and Fridays.

Schedules are available at Guest Relations and the Disney

For future visits to request confirmation of our interpreted

special events and shows, call a minimum of 14 days in

performance schedule OR to request interpretation for other

with the appropriate language pin on their nametag.

Website that list specific offerings and times.

advance at 714-781-4636 Option 1, Option 0,

**HEARING** 

Disabilities

Device to amplify sound through headphones or induction

Assistive Listening 7 Utilizes Disney's Handheld

More Options **Electric Conveyance Vehicles (ECVs)** Limited number available on a first-come, first-served

**Companion Restrooms** 

section on the cover

first-served basis.

basis at the rental location. Must be 18 years of age or older to rent ECVs.

See map inside for locations indicated with and

a list can be found under Accessibility and Mobility

RESERVATIONS MAY NOT BE MADE IN ADVANCE Available on a same-day basis.

Rental fee and refundable deposit required.

Safety in the Park Mobility Scooters/ECVs

> Please keep your speed to the walking speed of those around you. Adjust and lower speed while maneuvering through

enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

#### Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

### Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

## **SERVICE ANIMALS**

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

**Service Animal Restrictions** Due to the nature of some attractions. service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider

- switch with a member of your party or a portable kennel. Big Thunder Mountain Railroad
- Gadget's Go Coaster Indiana Jones™ Adventure
- Matterhorn Bobsleds Space Mountain
- Splash Mountain Star Tours—The Adventures Continue
- Millennium Falcon: Smugglers Run
- Star Wars: Rise of the Resistance

#### "it's a small world" Hub: Planter near First Aid

Holiday

Service Animal Relief Areas

Able to use any planter with

Main Entrance: Esplanade near

Disneyland® Stroller Shop

New Orleans Square: Fountain

area planter on right near Train

Station and Haunted Mansion

Fantasyland: Planter across

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty ighting and other visual effects are used extensively throughout Disneyland® Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the Resort. These fields are appliances such as vacuum cleaners and hair dryers.

Special Effects Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Disneyland® Park attractions, shows and special events. generally no greater than you would experience in any urban All special effects are produced using products that environment or may be exposed to through common household have been proven to be safe in these applications.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

\*Emergency services available by calling 911

Information subject to change without notice.



## MAIN STREET, U.S.A

## ATTRACTIONS

- 1 Disnevland® Railroad HC >>> 1 **Main Street Vehicles** (One-way transportation only)
- 2 Horseless Carriage 🖍
- 3 Fire Engine 🖍
- 4 Horse-Drawn Streetcars 🕏
- 5 Omnibus 🕅

### Opera House

- 6 Disney Gallery 😓
- 7 The *Disneyland* <sup>®</sup> Story presenting Great Moments with Mr. Lincoln

(Continuous shows) (5. 7 HC CC (1))

Main Street Cinema 🗟

#### DISNEY DINING

- A Carnation Café (R
- Gibson Girl Ice Cream Parlor hosted by Drever's™.
- 🕞 Refreshment Corner 🐻 hosted by Coca-Cola®.
- Market House
- Main Street Fruit Cart hosted by Cuties®.
- Little Red Wagon
- G Plaza Inn 🕕 Jolly Holiday Bakery Cafe 🐻

## **ADVENTURELAND**

## ATTRACTIONS

- Walt Disney's Enchanted Tiki Room ( Par File ) ( Tiki Room ( Par File ) ( Par Fil presented by DOLE®PACKAGED FOODS. (Continuous shows) Mobility Access: Enter through standard queue
- 10 Jungle Cruise & HC 19 Mobility Access: Enter through exit. Wheelchair/FCV accessible boat
- 11 Indiana Jones™ Adventure **S** ▲ ¶ 👸 **CC**  $\coprod$  🍇 (Minimum height 46"/117 cm) Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps wher boarding and disembarking the vehicle. Lightning Lane available for selection with Disney Genie+ only
- 12 Adventureland Treehouse 🕅 🔊 📗

## DISNEY DINING

- hosted by DOLE® PACKAGED FOODS.
- The Tropical Hideaway
- **Bengal Barbecue**

## NEW ORLEANS SOUARE

#### ATTRACTIONS

- 13 Pirates of the Caribbean Mobility Access: Enter through exit to the LEFT of Blue Bayou
  - Restaurant. Proceed to the designated access gate on the left.
- 14 Disneyland®Railroad (L) HC (D)) Mobility Access: Proceed up the exit ramp near Haunted Mansion Wheelchair/ECV accessible vehicle available
- 15 Haunted Mansion Holiday Mobility Access: Enter through accessible queue. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only

## DISNEY DINING

- Royal Street Veranda
- M Blue Bayou Restaurant (R)
- N Café Orléans R
- French Market Restaurant
- P Mint Julep Bar 6



### FRONTIERLAND CRITTER COUNTRY

## ATTRACTIONS

- 16 Splash Mountain 5 A T & (Minimum height 40"/102 cm) Mobility Access: Enter through exit, across from Pooh Corner. Transfer seat available. Lightning Lane available for selection with Disney Genie+ only
- 17 The Many Adventures of Winnie the Pooh 🔊 HC 🖜 Mobility Access: Enter through standard queue. Wheelchair accessible vehicle
- 18 Davy Crockett's Explorer Canoes (Operates weekends and select seasons only) Mobility Access: Enter via exit ramp next to lower level stairs of Hungry Bear Restaurant.

### DISNEY DINING

- Harbour Galley
- R Hungry Bear Restaurant 🕟



## For Disney Dining

Check Disneyland App for location hours and availability

## STAR WARS: GALAXY'S EDGE

▲ † T 💰 🌠 HC 🖘 LL 🚁 Mobility

Access: Enter through standard queue.

Lightning Lane available for a la

Run SA N K HC D LL &

(Minimum height 38"/97 cm) Mobility

selection with Disney Genie+ only

Access: Enter through standard queue.

Transfer access vehicle available.

Lightning Lane available for

(Minimum height 40"/102 cm)

20 Millennium Falcon: Smugglers

#### ATTRACTIONS

19 Star Wars: Rise of the

carte purchase only

DISNEY DINING

S Kat Saka's Kettle

Ronto Roasters

and Cargo

Oga's Cantina R

Milk Stand

ATTRACTIONS

Wheelchairs/ECVs.

level access only.

and disembarking.

DISNEY DINING

River Belle Terrace (R)

Restaurante 🖪

BB Ship to Shore Marketplace

21 Pirates Lair on Tom Sawver

Enter through standard queue.

Island\* (5) Mobility Access:

Many pathways are accessible for

Mark Twain Riverboat (5)

Mobility Access: Enter through access

gate to the RIGHT of turnstile. Lower-

23 Sailing Ship Columbia\* 🖍 🔊

Operates weekends and select

series of stairs when boarding

Railroad A 1 3 LL

Mobility Access: Enter through exit.

selection with Disney Genie+ only

Transfer access vehicle available.

Lightning Lane available for

(Minimum height 40"/102 cm)

24 Big Thunder Mountain

seasons only) Mobility Access: Enter

through the access gate to the RIGHT of

turnstile. Guests must navigate a steep

Docking Bay 7 Food

Resistance

Pinocchio's Daring Journey (A) Mobility Access: Enter through exit. Transfer access vehicle available.

**ATTRACTIONS** 

- **Snow White's Enchanted Wish** Mobility Access: Enter through exit. Transfer access vehicle available.
- **Sleeping Beauty Castle Walkthrou** (Alternate experience (LCC) (1) Mobility Access: Enter through standard queue. Guests must navigate a continuous series of narrow, winding stairs or an accessible experience is available.
- King Arthur Carrousel & Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Casey Jr. Circus Train
- Mobility Access: Enter through exit.
- Dumbo the Flying Elephant 💰 Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Mr. Toad's Wild Ride (3) HC (3) Mobility Access: Enter through exit.
- Peter Pan's Flight ( HC ) Mobility Access: Enter through exit, Transfer access vehicle available. Mad Tea Party Mobility Access:
- Enter using the exit ramp. Transfer access vehicle and transfer seat available. Alice in Wonderland (A) HC
- Mobility Access: Enter through the exit to the right of standard queue. Transfer access vehicle available.
- Matterhorn Bobsleds (Minimum height 42"/107 cm) Mobility Access: Enter through attraction entrance. Transfer seat available. Lightning Lane available for selection with Disney Genie+ only
- Storybook Land Canal Boats Mobility Access: Enter through exit.
- "it's a small world" Mobility Access: Enter through standard queue. Wheelchair accessible boat available. Lightning Lane available for selection with Disney Genie+ only

## DISNEY DINING

- Maurice's Treats Red Rose Taverne 🕟 hosted by Minute Maid®
- Troubadour Tavern hosted by Dreyer's™.
- FF Edelweiss Snacks



# MICKEY'S TOONTOWN

- Disnevland ® Railroad (5, HC (5))
- 2 The Golden Horseshoe 🖟 Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle AA Rancho del Zocalo
  - Goofy's How-To-Play Yard Donald's Duck Pond &
- - hosted by Coca-Cola®.

## MICKEY'S TOONTOWN

- (Minimum height 35"/89 cm; expectant mothers should not ride) Mobility Access:
- Enter through exit. ickey's House & Mobility Access: Enter using the ramp to the RIGHT of Mickey's House
- and proceed through the standard queue. nnie's House & Mobility Access: Enter using the ramp to the RIGHT of the front yard and
- proceed through the standard queue.
- Mobility Access: Enter through standard queue. Transfer seat and separate loading area is available. Lightning Lane available for a la carte purchase only
- Roger Rabbit's Car Toon Spi Mobility Access: Enter through standard queue. Lightning Lane available for selection with Disney Genie+ only

v 🖟



# TOMORROWLAND

- HC (1) (A) (CC Mobility Access: Enter through standard queue. Guest must navigate a narrow stairway when boarding and disembarking or an accessible experience is
- Disneyland® Monorail (L. HC) Mobility
  Access: Enter through standard queue. Elevator is
- Autopia i j g u powered by Honda. (Minimum height 32"/81 cm and 54"/137 cm to drive alone) Bumping may occur. Mobility Access: Enter through standard queue. Transfer seat available. Lightning Lane available for selection with Disney Genie+ only
- Iroad (A HC (D)) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle
- LL (Minimum height 40"/102 cm) Mobility Access: Enter through exit and follow the
- arrows to the left. A transfer seat and separate loading area is available. Lightning Lane available for selection with Disney Genie+ only
- FANTER HCCC LL (Minimum height 40"/102 cm) Mobility Access: Enter through the standard queue, Cast Member will direct you to the Guest with disabilities hallway before entering the building Transfer access vehicle available. Lightning
- Lane available for selection with Disney Genie+ only Orbitor Mobility Access: Manual
- wheelchairs enter through standard queue. ECVs enter through the exit ramp. Buzz Lightyear Astro Blasters (♣♦♦६
- HC (D) LL Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available. Lightning Lane available for selection with Disney Genie+ only

## ISNEY DINING