Assistive Listening: Device vailable at Guest Relations ATMs Presented by Chase Audio Description: Device available at Guest Relations

Automated External Defibrillators

Baby Care Center

Closed Captioning Companion Restroom

Disney Characters

Disney Vacation Club® Kiosk First Aid* Presented by AdventHealth

Guest May Remain in Wheelchair/ECV

Guest Must be Ambulatory

Guest Must Transfer from ECV to Wheelchair Guest Must Transfer from Wheelchair/ECV

HC Handheld Captioning: Device available at Guest Relations

Height Requirement Information Center

Kennel

Lightning Lane Attraction Entry lable for selection with Disney Genie+ ervice or a la carte purchase

Mobile Food & Beverage Ordering Package Check Service

Physical Considerations

Picnic Area Pre-charged Battery Kiosk

Reservations Accepted

Resort Lost and Found Restrooms

Service Animal Relief Area

Sign Language Schedule at Guest Relations

Single Rider Service

Stroller Rentals

The seating and restraints of this attraction

*Emergency services available by calling 911

Wheelchair Rentals

TIPS AND INFORMATION



! COVID-19 WARNING

We have taken enhanced health and safety measures-for you, our other Guests, and Cast Members. You must follow all posted instructions while visiting Disneyland® Resort.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting *Disneyland®* Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy.



Payment Options

The Disneyland® Resort accepts Disney® Visa® Card,

Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, travelers checks, and cash.

We accept contactless payments.



Be Green!

Recycling containers throughout the parks now accept plastic, paper, cans & glass.

Package Check Service
Shop and check your purchases for pickup later in the day at these locations: Stroller Shop (Main Entrance), The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland), Certain restrictions apply.

> Look for the Plant-based symbol at various locations featuring food items various locations featuring food items

made without animal meat, dairy, eggs or honey.

Sundries Available at Emporium on Main Street,

- Pets or other animals, except service

PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

- All persons, and bags, and other items are subject to screening.
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.

of wagons

- No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- · The following are strictly prohibited:
- Firearms, ammunition, knives and weapons, Strollers larger than 31" x 52" and any types or objects that appear to be weapons
- Alcohol, marijuana (including marijuanaenriched products) and any illegal
- animals (i.e., dogs and miniature horses) Disney reserves the right to require a Guest to leave if they are
- Using profanity or offensive language towards our Cast Members or other Guests Violating any other Park Rules.

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

ACCESSIBILITY AND MOBILITY

Restrooms and Companion Restrooms

Restrooms at the Theme Parks, designated by 🙌, offer facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by (are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Main Street, U.S.A. Left of City Hall Main Street, U.S.A. - First Aid
- Adventureland Enchanted Tiki Room
- Critter Country Hungry Bear Restaurant • Fantasyland Theater Restrooms
- Tomorrowland near Autopia
- Frontierland Pirates Lair on Tom Swayers island.
- Star Wars Galaxy's Edge Market Place
- Star Wars Galaxy's Edge Courtyard

Auxiliary Entrance Limitations *Some* attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation

Please check with a Cast Member on options for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Monorail system can be accessed by the elevators and/or ramps provided at the Downtown Disney® station and Tomorrowland station.



Disney Check Look for this symbol at various locations on kids' meals and other tems that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for

Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEYLAND® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disney California Adventure® Park Guest Services locations at Disney California Adventure Park.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age

Member for assistance

Number for assistance 7 years must be accompanied by a person age 14

water bottles, should be securely stowed while riding or left

with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast

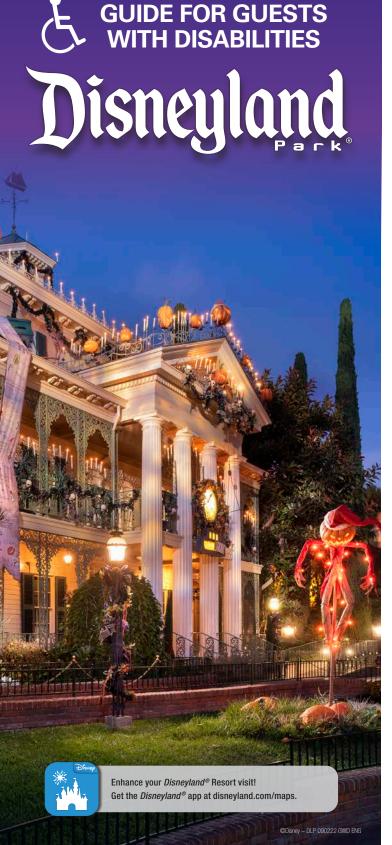
Physical considerations on designated attractions:

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle.

AWARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers All loose articles, such as mobile phones, hats/sunglasses, and should not ride.

> Recycling Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice.



MOBILITY Disabilities Wheelchairs and Electric Conveyance Vehicles Braille Guides Printed in Braille and large print (ECVs) available for rent. Available on a first-come. text to provide an overview of the Theme Park.

VISUAL Disabilities

Assistive Listening 7 Utilizes Disney's Handheld Device to amplify sound through headphones or induction

neck loop at specific attractions. Audio Description (Description Handheld Captioning HC Utilizes Disney's Handheld

HEARING

Disabilities

Device to display text at select attractions. Video Captioning CC Caption-ready monitors designated

with a "CC" symbol can be activated by remote control.

and landmarks for each area of the Theme Parks Amenities available for \$25 refundable deposit.

Amenities available for \$25 refundable deposit.

to highlight key landmarks and attractions. Located

next to Oswald's Filling Station on Buena Vista

Street and near the Guest Information Board in

Device to provide supplemental audio information

and narration at specific attractions and outdoor

representation of building boundaries, walkways

locations via an interactive audio menu.

Presented in a booklet format.

Portable Tactile Maps Provides a tactile

Guest Relations i Visit Guest Relations at Guest Relations i Visit Guest Relations at City Hall

Stationary Braille Maps Large print maps with Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas Braille overlay and some additional raised graphics

or entrances for most shows and attractions

More Options

Guest Amenities

Rental Locations

Complimentary

Amenities and

at the Park

Services for use

or Deposit

Available for Rent

Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served

Must be 18 years of age or older to rent ECVs. RESERVATIONS MAY NOT BE MADE IN ADVANCE

Disneyland® Resort Stroller Shop located in the main

entrance plaza adjacent to the Disneyland® Kennel.

See map inside for locations indicated with 5 11 and

a list can be found under Accessibility and Mobility

Available on a same-day basis. Rental fee and refundable deposit required. & show times and details about restaurant menus, by calling 407-827-7935.

For additional information about Theme Park

services and options, please visit Guest Relations.

You may also obtain information, including parade

Carthay Circle.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Sign Language Interpretation

Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure Park on Sundays and Fridays. Schedules are available at Guest Relations and the Disney Website that list specific offerings and times.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0,

Safety in the Park

Mobility Scooters/ECVs

first-served basis.

Companion Restrooms

basis at the rental location.

section on the cover

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

Guest Relations Cast Member for details.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some attractions. service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Big Thunder Mountain Railroad
- Gadget's Go Coaster Indiana Jones™ Adventure
- Matterhorn Bobsleds Space Mountain Splash Mountain
- Star Tours—The Adventures Continue Millennium Falcon: Smugglers Run
- Star Wars: Rise of the Resistance

Service Animal Relief Areas Able to use any planter with

- Main Entrance: Esplanade near Disneyland® Stroller Shop
- Fantasyland: Planter across
- "it's a small world" Hub: Planter near First Aid
- New Orleans Square: Fountain area planter on right near Train Station and Haunted Mansion Holiday

Please contact a Cast Member for information and assistance.

lights and other effects such as simulated lightning, explosions and chaser lights.

Specialty Lighting Effects/Photosensitivity Magnetic Fields Common equipment, such as electric motors Specialty lighting and other visual effects are and radios, that produce electric and magnetic fields are utilized used extensively throughout Disney California extensively throughout the world and also within our Resorts. Adventure ® Park. These effects include strobe These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with a



DISNER'S Wild About Safety COLONGY Safety Tip: No stampeding, keep your

arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

For more information, visit Guest Relations located at City Hall. (See map inside)



Attractions, entertainment and offerings are subject to availability, restrictions, and change or cancellation without notice.

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MAIN STREET, U.S.A

ATTRACTIONS

- 1 Disnevland® Railroad HC (19) 1 **Main Street Vehicles** (One-way transportation only)
- 2 Horseless Carriage 🖍
- 3 Fire Engine 🖍
- 4 Horse-Drawn Streetcars 🕏
- 5 Omnibus 🕅

Opera House

- 6 Disney Gallery 😓
- 7 The *Disneyland* [®] Story presenting Great Moments with Mr. Lincoln (Continuous shows) (5. 7 HC CC (1))

Main Street Cinema 🗟

DISNEY DINING •

- A Carnation Café (R
- Gibson Girl Ice Cream Parlor hosted by Dreyer's™.
- 🔼 Refreshment Corner 🖟 hosted by Coca-Cola®.
- Market House
- Main Street Fruit Cart hosted by Cuties®.
- Little Red Wagon
- G Plaza Inn
- 🕕 Jolly Holiday Bakery Cafe 🐻

ADVENTURELAND

ATTRACTIONS

- Walt Disney's Enchanted Tiki Room (Par File) (Tiki Room (Par File) (Par Fil presented by DOLE®PACKAGED FOODS.(Continuous shows) Mobility Access: Enter through standard queue
- 10 Jungle Cruise & HC 19 Mobility Access: Enter through exit. Wheelchair/FCV accessible boat
- 11 Indiana Jones™ Adventure **5** ▲ ¶ 👸 **CC** 😃 🚁 (Minimum height 46"/117 cm) Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps when boarding and disembarking the vehicle. Lightning Lane available for selection with Disney Genie+ only
- 12 Tarzan's Treehouse™* 🕏

DISNEY DINING

- hosted by DOLE® PACKAGED FOODS.
- The Tropical Hideaway

information. Offerings

■ Bengal Barbecue

NEW ORLEANS SOUARE

ATTRACTIONS

- 13 Pirates of the Caribbean Mobility Access: Enter through exit to the LEFT of Blue Bayou
 - Restaurant. Proceed to the designated access gate on the left.
- 14 Disneyland®Railroad (L) HC (D)) Mobility Access: Proceed up the exit ramp near Haunted Mansion Wheelchair/ECV accessible vehicle available
- 15 Haunted Mansion Holiday Mobility Access: Enter through accessible queue. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only

DISNEY DINING

- Royal Street Veranda
- M Blue Bayou Restaurant (R) and Cargo
- N Café Orléans R
- French Market Restaurant
- Mint Julep Bar

CRITTER COUNTRY

ATTRACTIONS

- 16 Splash Mountain 5 A T & (Minimum height 40"/102 cm) Mobility Access: Enter through exit, across from Pooh Corner. Transfer seat available. Lightning Lane available for selection with Disney Genie+ only
- 17 The Many Adventures of Winnie the Pooh Sob HC D) Mobility Access: Enter through standard queue. Wheelchair accessible vehicle
- 18 Davy Crockett's Explorer Canoes (Operates weekends and select seasons only) Mobility Access: Enter via exit ramp next to lower level stairs of Hungry Bear Restaurant.

DISNEY DINING

- Marbour Galley
- R Hungry Bear Restaurant 🕟



For Disney Dining

Check Disneyland App for location hours and availability

🥍 *star wars*: galaxy's edge

ATTRACTIONS

- 19 Star Wars: Rise of the Resistance
 - ▲ [] [[] HC [] L [] Mobility Access: Enter through standard gueue. (Minimum height 40"/102 cm) Lightning Lane available for a la carte purchase only
- 20 *Millennium Falcon:* Smugglers Run SA N K HC D LL & (Minimum height 38"/97 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only

DISNEY DINING

- S Kat Saka's Kettle Ronto Roasters
- Docking Bay 7 Food
- Oga's Cantina R
- Milk Stand

FRONTIERLAND

ATTRACTIONS

- 21 Pirates Lair on Tom Sawver Island* Mobility Access: Enter through standard queue. Many pathways are accessible for Wheelchairs/ECVs.
- Mark Twain Riverboat (5) Mobility Access: Enter through access gate to the RIGHT of turnstile. Lowerlevel access only.
- 23 Sailing Ship Columbia* 🖈 🔊 Operates weekends and select seasons only) Mobility Access: Enter through the access gate to the RIGHT of turnstile. Guests must navigate a steep series of stairs when boarding and disembarking.
- 24 Big Thunder Mountain Railroad A T & L (Minimum height 40"/102 cm) Mobility Access: Enter through exit. Transfer access vehicle available. Lightning Lane available for selection with Disney Genie+ only

DISNEY DINING

- River Belle Terrace (R)
- 2 The Golden Horseshoe 🖟
- AA Rancho del Zocalo Restaurante
- **BB** Ship to Shore Marketplace

FANTASYLAND

25 Pinocchio's Daring Journey

Mobility Access: Enter through

exit. Transfer access vehicle available.

Mobility Access: Enter

(Alternate experience (CC) ()

Mobility Access: Enter through standard

series of narrow, winding stairs or an

accessible experience is available.

queue. Wheelchair accessible bench

Mobility Access: Enter through exit.

30 Dumbo the Flying Elephant 💰

31 Mr. Toad's Wild Ride 🛠 🗝 🔊

Mobility Access: Enter through standard

queue. Transfer access vehicle available.

28 King Arthur Carrousel & Mobility Access: Enter through access

29 Casey Jr. Circus Train

queue. Guests must navigate a continuous

through exit. Transfer access

vehicle available.

ATTRACTIONS

DISNEY DINING

- Maurice's Treats Red Rose Taverne
- hosted by Minute Maid® **Ⅲ** Troubadour Tavern 🖟
- 26 Snow White's Enchanted Wish hosted by Dreyer's™.
 - FF Edelweiss Snacks 🖟



TOMORROWLAND

ATTRACTIONS

- Mobility Access: Enter through standard queue. Elevator is available.
- Autopia A 🛊 🔣 😃 powered by Honda. (Minimum height 32"/81 cm and 54"/137 cm to drive alone) Bumping may occur. Mobility Access: Enter through standard queue. Transfer seat available. Lightning Lane available for selection with Disney Genie+ only

Minimum height 40"/102 cm)

Mobility Access: Enter through exit and follow

separate loading area is available. Lightning

Lane available for selection with Disney

the arrows to the left. A transfer seat and

Star Tours - The Adventures

(Minimum height 40"/102 cm)

queue. Cast Member will direct you to the

Mobility Access: Enter through the standard

Guest with disabilities hallway before entering

the building. Transfer access vehicle available.

Buzz Lightvear Astro Blasters

Wheelchair accessible vehicle available.

Lightning Lane available for selection

Finding Nemo Submarine Voyage Mobility Access: Enter through standard

queue. Accessible experience available.

Mobility Access: Enter through standard queue.

Lightning Lane available for selection

Astro Orbitor
Mobility Access: Manual wheelchairs

enter through standard queue. ECVs

with Disney Genie+ only

enter through the exit ramp.

with Disney Genie+ only

₩⇒₽HC (€))) **[L**]

Disneyland® Railroad & HC (19) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ ECV accessible vehicle available.

Genie+ only

- Mobility Access: Enter through exit. 32 Peter Pan's Flight (A)
- Mobility Access: Enter through exit. Transfer access vehicle available. 33 Mad Tea Party & Mobility Access:
- Enter using the exit ramp. Transfer access vehicle and transfer seat available. 34 Alice in Wonderland (3) HC (3)
- Mobility Access: Enter through the exit to the right of standard queue. Transfer access vehicle available.

5 Matterhorn Bobsleds A FIX LL

(Minimum height 42"/107 cm) Mobility Access: Enter through attraction entrance. *Transfer seat available.* Lightning Lane available for selection with Disney Genie+ only

Storybook Land Canal Boats K HC (14) (D)) Mobility Access: Enter through exit.

37 "it's a small world"

長晨⇒長HC® **LL** Mobility Access: Enter through standard queue. Wheelchair accessible boat available. Lightning Lane available for selection with Disney Genie+ only

Disneyland® Railroad (5, HC) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle available.

DISNEY DINING

- H Galactic Grill 🖟 he Spirit of Refreshment
- hosted by Coca-Cola®.
- Alien Pizza Planet -A Better Place" 🖟